Recology Mountain View | **Debris Box Service Agreement** | **Fax: 408-588-1102 Phone: 650-967-3034**

DELIVERY DATE:_____ **REMOVAL DATE:**_____

Delivery and removal times are scheduled on a space-available basis between 7 AM & 4 PM and are **not** guaranteed, but we will make every effort to accommodate your request. **The box will be exchanged or removed within 7 days, and weekly thereafter, beginning on the date above unless the customer notifies Recology Mountain View at least one business day in advance to arrange for another date.** All boxes must have a scheduled removal date--no box may be left on an "open" order. Daily rental of $12.05 starts after initial 7-day period. Call Recology Mountain View 650-967-3034 M-F 7:30a.m.– 4:30 p.m.

SERVICE INFORMATION	MAILING/BILLING INFORMATION	PAYMENT TYPE
Name	Name	VISA M/C
Address	Address	CHECK #
Cross-Street	City/Zip	CASH COD
City/Zip	Contact Phone	Fax
Contact Name	City Acct. #	

BOX PLACEMENT

☐ Driveway ☐ On Public Street - City Encroachment Permit required before box can be delivered 650-903-6311.

☐ Special Instructions: _____

BOX SIZE:_____ **YARDS WITH UP TO** ____**TONS @ BASE PRICE**_____**PLUS $98.60 PER ADDITIONAL TON**

Price includes 7 days rental, one delivery and removal (haul), and recycling/disposal. Box pricing is based on total weight, not size or cubic yard volume. Additional tons will be charged at the rate of $98.60 per ton (partial tons are rounded to the next full ton) and $12.05/day rental after the first 7 days. Box will not be hauled if overfilled or exceeding the maximum 10-ton weight limit imposed by the Department of Transportation. **Boxes filled to capacity will exceed the tons covered in the base price & additional tons will be charged. As a result, the total cost of the box could be much higher than the base price listed even if the box is not filled to capacity.** See Important Reminders below.

ADDITIONAL FEES FOR SERVICES

- Add't Tons $98.60 per ton (partial ton rounded to full ton)
- Daily Box Rental Fee After 7th Day $12.05
- Trip Fee $75 (unable to remove, deliver or COD not ready)
- Dry Run or Box Empty (on scheduled service) Fee $150
- Same Day Cancellation Fee $50
- Relocation Fee $75
- Returned Check Fee $25
- Standby Charge: $65 per half hour (30 min. max)

IMPORTANT REMINDERS, TERMS & CONDITIONS

- **Box filled to capacity will exceed the tons covered in the base price & additional tons will be charged.**
- Materials may not be any higher than the lowest side of box.
- Hazardous and/or toxic materials, paints, pesticides, solvents, propane, balloon tanks, batteries, refrigerators, freezers, televisions, computer monitors/components, air conditioners, universal waste (i.e. VCR's, DVD, telephones, radios, etc.) mercury containing wastes (i.e. fluorescent tubes, thermostats, metal halide lamps, etc.) consumer batteries, automotive parts or fluids, tires or explosives are prohibited in all boxes. Contact Recology Mountain View at 650-967-3034 for other alternatives.
- Boxes so overfilled or unevenly loaded as to be unsafe for travel may not be collected until corrected by Customer.
- Customer is responsible for box contents and all overweight/additional charges even if caused by illegal dumping or rainfall.
- Recology Mountain View is not responsible for damage to asphalt, concrete, driveway, private streets, or surfaces on which box is placed or upon which the truck must travel.
- Access to property must allow for minimum truck/box clearance: eighteen feet (18') high and twelve feet (12') wide.
- After the box is hauled and weighed the City will bill accordingly.
- Weight estimates provided as a courtesy by phone representatives are not binding.
- Should credit be extended to the customer, payment terms are net 30 days from the date of the invoice. A finance charge may be assessed on any unpaid charges of 30 days or more. Failure to pay will result in collection and additional fees.

I AM AUTHORIZED BY MY COMPANY TO ENTER INTO THIS AGREEMENT, HAVE READ THE SAME AND AGREE TO THE TERMS AND CONDITIONS. I understand Boxes densely packed or filled with heavy or dense materials will likely exceed the tons included in the base price, and additional tonnage will be charged. As a result, the total cost of the box could be much higher than the base price listed even if the box is not filled to capacity.

Customer Signature _____ **Date:** _____

Customer Service Representative: _____ **Date:** _____

Rev: 6-28-10