

POLICE DEPARTMENT

CITY OF MOUNTAIN VIEW, CALIFORNIA



The mission of the
MOUNTAIN VIEW POLICE DEPARTMENT
is to lead the community-wide effort
to constantly reduce crime
and ensure a sense of safety
in Mountain View
by providing quality services that
SET THE STANDARD FOR POLICE PROFESSIONALISM.



mvpd.gov

MOUNTAIN VIEW POLICE DEPARTMENT

2012 ANNUAL REPORT

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MESSAGE FROM THE CHIEF



I am proud to serve as the City of Mountain View's Police Chief and it is with great pride that I present to you Mountain View Police Department's 2012 Annual Report.

Within this report you will find a broad overview of each division that makes up the Police Department, a statistical digest, as well as information about other public safety topics affecting our community.

The mission of every member of the Police Department is to be relentless in their commitment to constantly reduce crime, and one of my central focuses in 2012 was the continued emphasis on reducing crime and keeping Mountain View residents safe. In 2011 we achieved our lowest crime levels on record, and it was a priority to maintain these low levels of crime through proactive policing, community involvement, public outreach, as well as education and programs dedicated to our youth. Through hard work and unwavering commitment of the Police Department and the community, we not only maintained these low levels of crime, but in 2012 we lowered them to historically low levels.

I also continued to focus our organization on ensuring we use your tax payers' dollars responsibly. We achieved efficiencies and reduced costs by creating a Public Safety Support Services Division, and combined the administrative and support functions for both the Police and Fire departments.

Our goal for leading our community-wide effort to reduce crime and ensuring a sense of safety in Mountain View has, yet again, paid off. I am extremely proud of the men and women of this Department and their constant dedication towards our vision of setting the standard for police professionalism.

Thank you for partnering with us to keep Mountain View safe and I hope you find the information contained in this report useful.

Scott S. G. Vermeer
Police Chief

CITY GOVERNANCE

The City of Mountain View was incorporated on November 7, 1902 and became a charter city on January 15, 1952. The City operates under a council-manager form of government.



City Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

Organizational Values

- Provide exceptional service
 - Act with integrity
- Treat others with respect



2012 CITY COUNCIL:

R. Michael Kasperzak, Jr., Mayor

John Inks, Vice Mayor

Margaret Abe-Koga

Ronit Bryant

Laura Macias

Tom Means

Jac Siegel

City Manager:

Daniel H. Rich



COMMUNITY PROFILE

Mountain View is a modern, high-tech city located in the metropolitan San Francisco Bay Area, and is home to world class businesses such as Actel, Google, Intuit, Microsoft, Symantec and LinkedIn, to name a few. The City also hosts the Shoreline Amphitheatre, a 22,000 seat venue for festivals, headline concerts, comedy shows and other gatherings. In 2012, Business Insider included Mountain View on the “Top 10 Best Cities for the Young and Trendy.” While Mountain View is keeping pace with new ideas and innovations, the City is also committed to the traditional values of strong neighborhoods and citizen involvement. Mountain View is comprised of a variety of distinct, locally organized neighborhood and homeowners associations which help identify the community's needs.



The City's extensive park system not only provides an outstanding array of neighborhood parks, but also includes an innovative regional park. Shoreline-at-Mountain View Park, built along San Francisco Bay, features an 18-hole golf course, a sailing lake and a wild life interpretive trail. Stevens Creek Trail offers 5.14 miles of paved all-weather pathway for pedestrians and cyclists.



Downtown Mountain View is the “heartbeat” of the City. This vibrant and active center offers restaurants, shops, theater, sidewalk cafes, clubs, and the civic center. Downtown Mountain View is known for its activities – festivals, parades, cultural events, the weekly farmers’ market, free concerts and a variety of unique celebrations throughout the year.

The Mountain View Police Department provides police services to this diverse array of businesses, residents, and visitors in a dynamic community.

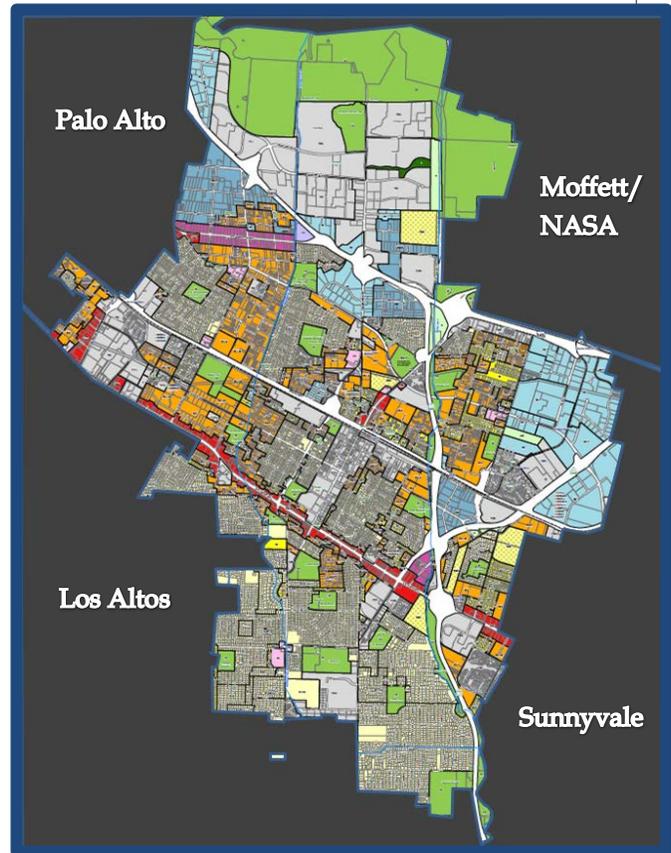
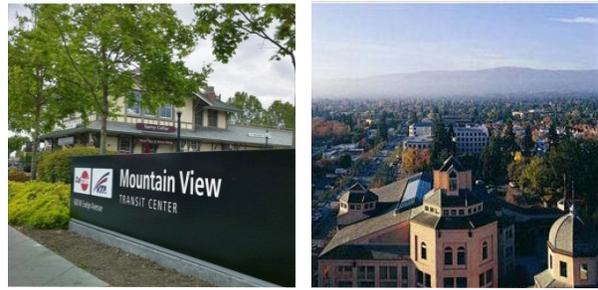
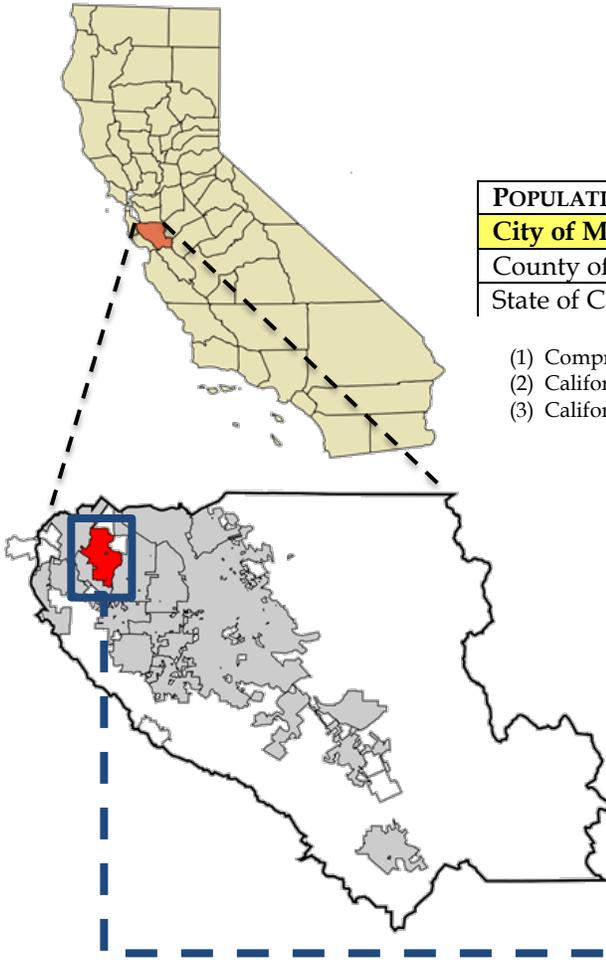
JURISDICTION OVERVIEW

CITY OF MOUNTAIN VIEW

Square Miles: 12
 Police Beats: 4
 Miles of Public Streets⁽¹⁾: 139.2
 Housing Units⁽²⁾: 34,028
 # Jobs - Top 10 Employers⁽¹⁾: 26,836

POPULATION ⁽³⁾	2012	2011	2010
City of Mountain View	75,275	74,618	74,066
County of Santa Clara	1,816,486	1,794,137	1,781,642
State of California	37,678,563	37,517,946	37,253,956

- (1) Comprehensive Annual Financial Report, City of Mountain View
- (2) California Department of Finance E-5 Housing Estimate 2012
- (3) California Department of Finance E-1 Population Estimate 2012



FOCUSING GOAL AND OPERATING PRINCIPLES

“Setting the Standard for Police Professionalism.”

TOTAL COMMITMENT TO CONSTANTLY REDUCING CRIME:

The mission of every member of the Department is to be relentless in their commitment to constantly reduce crime. This includes sworn officers who are on the front-line, to non-sworn personnel who provide critical support or information to the officers who are enforcing the law. Each member should be cognizant of the community’s principled expectation for its police to be effective in reducing crime and criminal victimization.

TAKING ALL CASES TO AN APPROPRIATE CONCLUSION:

Department personnel are relied on to deliver high-quality customer service. It is expected that each call be approached with this mindset and handled in a manner consistent with the City’s values (provide exceptional service, act with integrity, and treat others with respect). Each case should be investigated and documented in an effective and efficient manner with the goal of holding criminal offenders to account. This is important both to achieve a certain kind of justice expected in our society, and to help reduce crime.

MAKING ALL CONTACTS RESPECTFUL AND EFFECTIVE:

Whether a victim, witness, suspect, or other person calls the Police Department, is stopped by an officer, or comes to the front counter, it is expected that each contact is respectful and effective. The Police Department will not be able to please each and every person it serves, but it can ensure everyone is treated fairly, impartially, and with respect. Authority and force should only be used when reasonably justified.

ENSURING A SENSE OF SAFETY ON OUR ROADWAYS AND IN OUR COMMUNITY:

Managing disorder in public places can reduce fear and victimization, and enrich the quality of our individual and collective lives. The Police Department endeavors to ensure that everyone using public thoroughfares and places have a sense of security, while also respecting and defending the Constitutional rights of each individual.

USING OUR RESOURCES RESPONSIBLY:

The Police Department serves the entire public spectrum and is entrusted with properly deploying human and capital resources in a financially responsible manner. Each Department member is expected to be cognizant that both time and materials are publicly

funded, and that these resources must be used efficiently and effectively.

OPERATING WITH POLICIES AND PROCEDURES THAT REFLECT THE PROFESSIONS “BEST PRACTICES:”

Policing is a complex and ever changing profession. The actions and conduct of those entrusted with the authority to police a community must operate in a manner that instills the trust and confidence of the people they serve. The Department seeks to always operate in a manner that reflects “best practices” and each Department member is expected to model those practices.

CONTINUOUSLY DEVELOPING AND IMPROVING THE SKILLS AND ABILITIES OF ALL DEPARTMENT MEMBERS:

Each member of the Police Department is expected to constantly strive to focus on the future, both from the perspective of improving the organization, as well as individual professional development and personal growth. This is accomplished by providing opportunities for Department members to receive training and experiences that improve the overall quality of the human resources that are essential for fulfilling the Department’s mission.

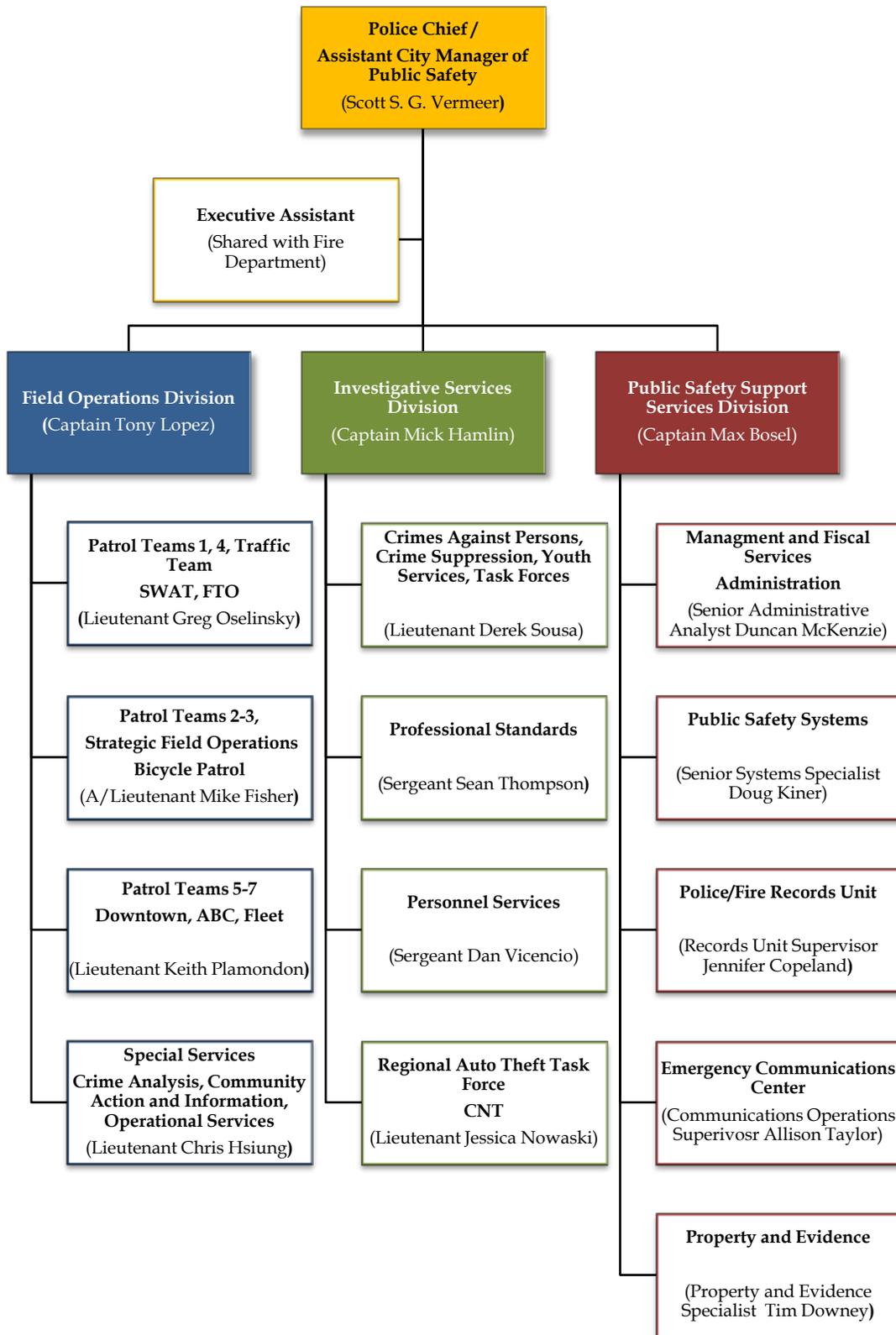
HAVING PRIDE AND RECOGNIZING THE ACCOMPLISHMENTS THROUGHOUT THE DEPARTMENT:

Policing rightfully receives scrutiny with a critical eye. The Department embraces criticism, but is also prideful in the fact that the services its members provide have an overall positive effect on the individual and collective good. The Department endeavors to ensure all of its members are recognized for the important and effective work they accomplish.

HOLDING OURSELVES ACCOUNTABLE TO BE EFFECTIVE, TO MAINTAIN THE HIGHEST INTEGRITY, AND TO MAKE A DIFFERENCE IN PEOPLE’S LIVES:

Having the community’s trust and confidence is paramount to accomplishing the Department’s mission. Every member is expected to be accountable, to be effective, to model the values of integrity and ethical conduct, and to be a positive influence in people’s everyday lives.

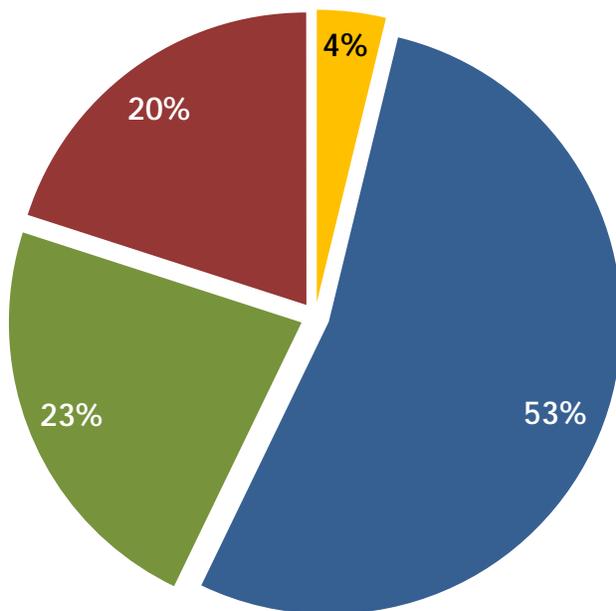
ORGANIZATIONAL CHART



BUDGET SUMMARY

The Police Department finished the 2011-12 Fiscal Year under budget. The 2012-13 Fiscal Year budget included a reorganization that merged the Fire Department's administrative and support services with a newly created Public Safety Support Services Division in the Police Department. The consolidation saved \$100,000 in personnel costs and created service efficiencies.

POLICE DIVISIONS	2011-12 ADOPTED	2012-13 ADOPTED
■ Police Administration	1,546,625	1,154,377
■ Field Operations	17,118,799	16,258,768
■ Investigative Services	11,155,845	6,953,684
■ Public Safety Support Services	0	6,100,291
	<u>29,821,269</u>	<u>30,467,120</u>
EXPENDITURE SUMMARY		
Salaries, Wages and Benefits	26,530,673	27,110,231
Supplies and Other Services	2,458,996	2,453,589
Capital Outlay	183,600	210,300
Interfund Expenditures	648,000	693,000
TOTAL EXPENDITURES	<u>29,821,269</u>	<u>30,467,120</u>



Budget Facts

- Personnel costs account for 89% of the budget.
- The Police Department's budget has an annualized cost of \$405 per resident, or \$1.10 per resident per day.
- The Police Department's budget represents 32% of General Fund appropriations and 13.6% of the total budget for the City.

POSITION SUMMARY

POSITIONS	2011-12 ADOPTED	2012-13 ADOPTED
Police Chief/ Asst. City Mgr. of Public Safety	1	1
Police Captain	2	3 *5
Police Support Services Manager	1	0 *5
Police Lieutenant	5	5
Police Sergeant	17	17
Police Officer	67	67
Police Officer (Overhire)	3	3
Community Relations Officer	0.50	1 *6
Office of Emergency Services Coordinator	0.50	0 *7
Public Education Specialist	0.50	0 *7
Senior Systems Specialist	1 *1	1
Crime Analyst	1	1
Systems Specialist	1	1
Communications Operations Supervisor	1	1
Lead Public Safety Dispatcher	4	3.50 *8
Public Safety Dispatcher	10.50	11 *8
Police Records Supervisor	1	1
Lead Police Records Specialist	2	2
Police Records Specialist	9 *3	8 *9
Community Services Officer	8	7 *9
Property & Evidence Specialist	1	1
Police Assistant III	1 *3	1
Senior Administrative Analyst	1 *3	1
Program Assistant	0	0.50 *6
Executive Assistant	0.50	0.50
Secretary	1	2 *6
Office Assistant III	1	1
Office Assistant I/II	0	0.50 *6
Total Regular	141.50	141
Total Part-Time Hourly	3.05 *4	3.05
TOTAL POSITIONS	144.55 *2	144.05 *2

*1 Unfunded

*2 In addition there is a limited-period Public Safety Dispatcher position.

*3 Eliminated unfunded positions.

*4 Reduction in hours.

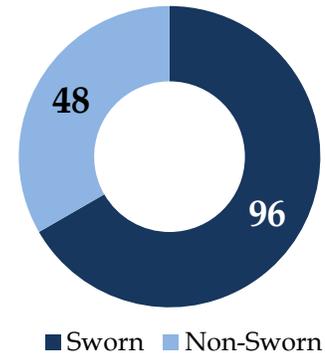
*5 Reclassified Police Support Services Manager position to Police Captain as part of departmental reorganization.

*6 Transferred from the Fire Department as part of departmental reorganization.

*7 Transferred to the Fire Department as part of departmental reorganization.

*8 Mid-Year reclassification of 0.50 Lead Public Safety Dispatcher position to Public Safety Dispatcher.

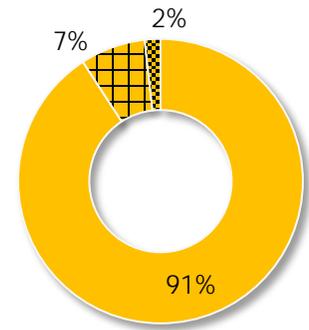
*9 Eliminated as part of departmental reorganization.



ADMINISTRATION / OFFICE OF THE POLICE CHIEF

The Office of the Police Chief provides leadership and direction essential for operational effectiveness, and is responsible for maintaining the integrity of the department, for tracking all major community policing actions, for coordinating activities between divisions, and for coordinating joint police and fire administrative services.

EXPENDITURE SUMMARY	2011-12	2012-13
■ Salaries Wages and Benefits	1,299,695	1,050,116
⊕ Supplies and Other Services	199,430	85,461
Capital Outlay	0	0
▨ Interfund Expenditures	47,500	18,800
TOTAL EXPENDITURES	1,546,625	1,154,377



DIVISION FUNCTIONS

- Continue to set the standard for police professionalism.
- Continue to enhance programs to improve communication with the community.
- Implement solutions that enhance professional policing and officer safety.
- Develop a philosophy and provide leadership, management, and direction to ensure fair and effective police services.
- Maintain discipline, recognize exemplary performance, and set standards.
- Oversee the use of resources and ensure efficiency and effectiveness.
- Continue programs to improve internal communications and coordination.
- Coordinate the Police and Fire departments' initiatives for shared public safety services.



ADMINISTRATION/OFFICE OF THE POLICE CHIEF CONTINUED

Personnel Demographics

CLASSIFICATION	WHITE		BLACK		HISPANIC		ASIAN / PACIFIC ISLANDER		OTHER		ACTUAL	AUTH
	M	F	M	F	M	F	M	F	M	F	TOTAL	TOTAL
SWORN	43	4	6	1	17	2	17	1	3		94	96
PERCENTAGE	45.7	4.3	6.4	1.1	18.1	2.1	18.1	1.1	3.2			
ETHNICITY %	50.0		7.4		20.2		19.1		3.2			
SWORN AND NON-SWORN	51	27	8	1	17	9	18	4	3		138	141
PERCENTAGE	37.0	19.6	5.8	0.7	12.3	6.5	13.0	2.9	2.2			
ETHNICITY %	56.5		6.5		18.8		15.9		2.2			
ETHNICITY % OF CITY	55.2		2.5		18.3		20.7		3.3			

Personnel Status Changes

Name	Date	Assignment
HIRED		
Low, Ryan	01/09/2012	Police Officer - Lateral
Wilson, Amanda	02/07/2012	Reserve Officer
Liu, Darryl	04/01/2012	Reserve Officer
Anzilotti, Lucas	06/11/2012	Police Officer - Academy Graduate
Domenici, Jennifer	06/11/2012	Police Officer - Lateral
Schroeder, Keary	06/11/2012	Police Officer - Academy Graduate
Mai, Karen	06/12/2012	Public Safety Dispatcher (Hourly)
Fregosi, Kelli	12/07/2012	Senior Administrative Analyst (Hourly)
Emmerling, Nicholas	12/10/2012	Police Officer - Academy Graduate
Erickson, Brandon	12/10/2012	Police Assistant I (Hourly)
PROMOTION		
Lopez, Tony	08/05/2012	Police Captain
Oselinsky, Greg	08/05/2012	Police Lieutenant
Jaeger, Saul	09/16/2012	Police Sergeant
Taylor, Allison	10/14/2012	Communications Operations Supervisor
RECLASSIFICATION		
Baggett, Nicole	03/08/2012	Reserve Officer - Level I
Emmerling, Nicholas	06/01/2012	Reserve Officer - Level I
Lindsay, Mark	10/21/2012	Reserve Officer - Level I
Liu, Darryl	11/18/2012	Reserve Officer - Level II
RESIGNATION/SEPARATION		
Norton, Stuart	04/12/2012	Police Officer
Bolanos, Mike	09/09/2012	Reserve Officer
Sanchez, Ramon	12/02/2012	Police Officer
RETIRED		
Stenson, Beverly	05/01/2012	Administrative Analyst
Ken, Matthew	12/09/2012	Police Officer

ADMINISTRATION/OFFICE OF THE POLICE CHIEF CONTINUED

Police Activities League (PAL)

Mission: Mountain View Police Activities League's mission is to foster mutual understanding between youth and Police Officers through a non-confrontational setting and, in this way, divert them away from gangs and criminal activity. To accomplish this goal, MVPAL offers a wide variety of recreational and leadership opportunities to kids between the ages of 5 and 18.

President: Scott S. G. Vermeer
 Executive Director: Alyssa Hamlin
 Honorary Board of Directors: Mayor Jac Siegel

Community Board of Directors: Oscar Garcia, Craig Goldman, Dr. Barry Groves, David Muela, Tom Wirth, Derek Wensky, Joanne Pasternack, Stephen Hitchcock, Isaac Taylor, Pavan Nigam, Jere Schaefer

Administrative Board of Directors: Scott S. G. Vermeer, Kenneth Leal, Fernando Maldonado, Jessica Nanez, Ron Cooper, Matt Ken, Hung LeDang, Wahed Magee and Kim Castro

The MVPAL served over 1,800 members of our youth in 2012 through programs such as the Mentoring Program; Kick, Lead and Dream, NetGain Tennis, and PAL Boxing.

Main PAL Program Attendance

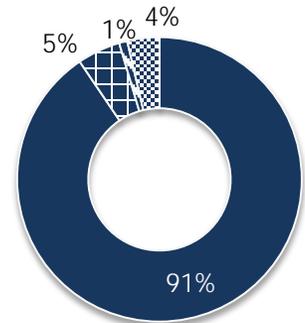
	2011	2012
Mentoring	40	50
Kick, Lead and Dream Soccer	350	400
NetGain Tennis	46	40
PAL Boxing	20	40
Cops that Care	1,700	1,300
TOTAL	2,156	1,830



FIELD OPERATIONS DIVISION

The Field Operations Division is responsible for providing all uniform police services to the community. Its primary function includes responding to criminal activity and calls for service in an effective and timely manner and providing crime suppression and prevention activities. Within this division resides Patrol, Traffic, Operational Services, Community Action and Information, and Crime Analysis. In addition, this division is responsible for coordinating the Field Training Officer Program, Police Service Dogs, SWAT, Crisis Negotiations, and Bicycle Patrol.

EXPENDITURE SUMMARY	2011-12	2012-13
Salaries Wages and Benefits	15,026,960	14,719,335
Supplies and Other Services	1,462,639	796,933
Capital Outlay	111,400	150,300
Interfund Expenditures	517,800	592,200
TOTAL EXPENDITURES	17,118,799	16,258,768



DIVISION FUNCTIONS

- Work cooperatively with the community, City, and other criminal justice agencies in order to protect life and property in a fair and impartial manner.
- Provide uniformed police services and patrols to the community.
- Respond to calls for service in a timely manner.
- Provide traffic safety and enforcement activities.
- Investigate crime and unusual incidents, and prepare criminal cases for prosecution.
- Self-initiate problem solving to prevent crime and apprehend law violators.
- Coordinate community outreach and crime prevention activities.
- Plan for police needs at special events.



FIELD OPERATIONS DIVISION CONTINUED

Front Line Authorized Staffing

	Patrol	Traffic	Total
Police Sergeants	9	1	10
Police Officers	46	4	50
Police Officers and Canines	3	3	3
Community Services Officers	4	1	5
TOTAL	62	6	68

Patrol Facts

- Eight Patrol Teams provided coverage 24 hours a day, seven days a week.

Patrol Fleet

Make/Model	Total
Ford Crown Victoria	28
Chevrolet Tahoe	5
Harley Davidson Motorcycle	6
Ford Escape	3
Dodge Truck	1
GMC Passenger Van	1
TOTAL	44



Patrol Activity - Dispatched Calls for Service

Disposition by:	2008	2009	2010	2011	2012
Patrol Officer	15,073	13,442	14,882	13,808	13,477
K9	394	474	267	473	445
Agent	748	386	110	NA	NA
Sergeant	426	312	309	321	584
Traffic	553	604	393	394	360
CSO	3,224	3,434	3,201	2,656	1,983
Reserve Officer	51	119	188	214	163
Modified Duty	1,040	931	104	208	1,483
Other	164	166	144	152	150
TOTAL	21,673	20,140	19,601	18,214	18,382

CFS Facts:

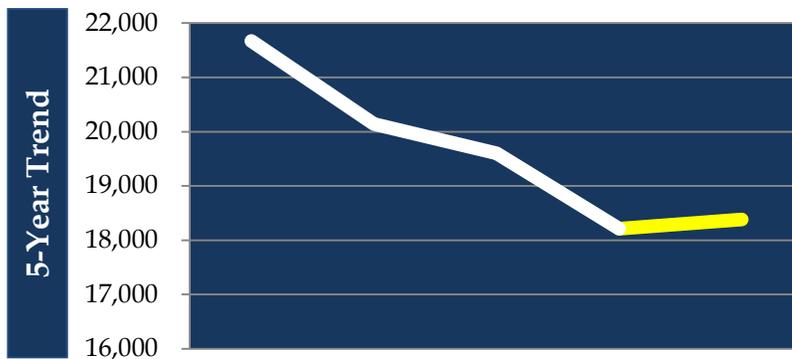
Dispatched calls for service do not include self-initiated incidents.

Top 8 Dispatched Incident Types (by group):

1. Service Calls
2. Disturbances
3. Suspicious Act/Person
4. Alarms
5. Traffic Collisions
6. Theft
7. Other Misdemeanor Crimes
8. Domestic Violence

Internet Reports:

2011	2012
1,048	1,625



	-5%	-7%	-3%	-7%	1%
Calls per Day	59.38	55.18	53.70	49.90	50.36

FIELD OPERATIONS DIVISION CONTINUED

Patrol Activity - Officer Initiated Activity

Disposition by:	2008	2009	2010	2011	2012	Officer Initiated Facts: Officer initiated activity includes calls for service that patrol units on-view or self-initiate proactive action. This includes traffic stops, contacting suspicious subjects, providing a citizen service, or on-viewing a crime in progress. This activity does not include directed patrol activity, report writing, administrative assignments, or activity initiated by detectives or gang officers.
Patrol Officer	19,302	24,889	26,431	22,489	20,014	
K9	522	777	511	745	522	
Agent	907	1,080	148	NA	NA	
Sergeant	991	1,472	1,200	973	981	
Traffic	2,055	2,272	1,827	2,162	3,210	
CSO	2,589	3,798	3,985	3,780	2,363	
Reserve Officer	102	293	386	270	307	
Modified Duty	118	250	22	46	261	
Command Officer	108	63	53	53	75	
TOTAL	26,694	34,894	34,563	30,518	27,733	

5-Year Trend	Trend Data				
	2008	2009	2010	2011	2012
	NA	31%	-1%	-12%	-9%

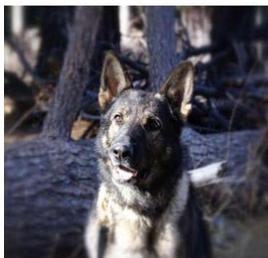
Incidents per Day	2008	2009	2010	2011	2012
	73.13	95.60	94.69	83.61	75.98

Patrol Activity - Total Calls for Service

	2008	2009	2010	2011	2012	Average	FACTS: Officers averaged handling 126 calls for service a day, or 5.3 calls per hour.
Dispatched Calls	21,673	20,140	19,601	18,214	18,382	19,602	
Officer Initiated	26,694	34,894	34,563	30,518	27,733	30,880	
TOTAL	48,367	55,034	54,164	48,732	46,115	50,482	

Police Service Dogs

- Suspect Apprehension
- Contraband Detection
- Community Outreach

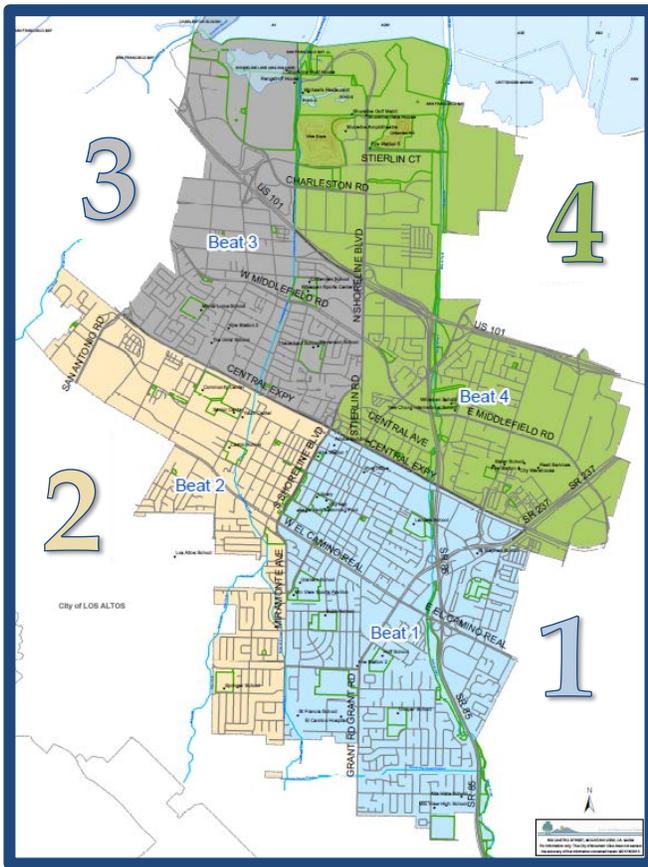


Activity Overview

	2011	2012
Police Service Dogs		
Training Hours	740	428
Deployments	357	267
Evidence/ Article Finds	11	15
Suspect Apprehensions	12	3
Outside Agency Assists	16	12
Narcotic Finds (Patrol)	16	9

FIELD OPERATIONS DIVISION CONTINUED

Police Beats



Dispatched Call by Beat

	2011	2012
1	5,614	5,758
2	5,043	4,923
3	2,985	2,997
4	3,085	3,330
TOTAL	16,727	17,008

Response Times by Beat

(All Priorities)

	2011		2012	
	Avg	Median	Avg	Median
1	12.0	7.2	11.6	6.9
2	12.1	7.1	11.9	6.6
3	12.0	7.0	11.0	6.5
4	12.1	7.1	12.1	6.8
All	12.1	7.1	11.7	6.7

Response Time Facts:

The response time to emergency and priority 1 calls was 4 minutes or less 55.8% of the time.

Traffic

- Directed Enforcement
- Community Education
- Collision Investigation

Bicycle Patrol

- Parks Patrol
- Trail Patrol
- Crime Suppression
- Traffic Enforcement
- Crime Suppression

Strategic Field Operations

- Patrol Supervisor Shift Relief
- Probation/Parole Liaison
- Problem Oriented Policing



FIELD OPERATIONS DIVISION CONTINUED

Special Services Section

Operational Services

- Special Events
- Continued Professional Training
- Reserve Officer Program
- Special Permits

Community Action and Information

- Crime Prevention
- Social Media
- False Alarm Program
- Volunteers in Policing



Crime Analysis

- Crime Bulletins
- Statistical Reports

SWAT/CNT

- Regional Team with Los Altos
- Critical Incident Response
- High-Risk Warrant Service
- Dignitary Protection
- Crowd Control
- Crisis Negotiations



Activity Overview

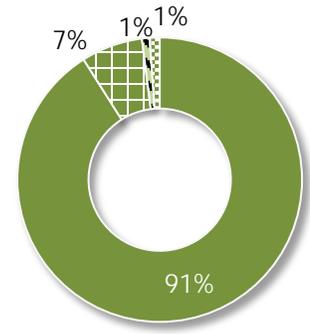
	2011	2012
Special Events		
Shoreline Concerts	31	32
Shoreline Attendance	428,795	393,315
Private Hire Events	58	80
Private Hire Hours	690	995
Special Events	26	20
Special Event Hours	868	4,150
Reserve Officers	18	17
Reserve Officer Hours	7,654	4,897
Mobile Command Vehicle Deployments	5	7
False Alarm Program		
Total False Alarms	1,698	1,863
Total Permits	\$89,160	\$84,096
Total Citations	\$138,814	\$178,529
Volunteer and Explorers		
Hours Worked	1,895	2,833
FTE Equivalents	0.91	1.36
Events Attended	21	18
Community Outreach		
Facebook Followers	247	1,182
Twitter Followers	3,475	5,187
Nixle Subscribers	275	375
Neighborhood Watches	142	115
Watch Meetings	5	7
Presentations	4	3

	2011	2012
SWAT		
Training Hours	200	180
Deployments	5	4

INVESTIGATIVE SERVICES DIVISION

Investigative Services is responsible for reducing and solving crime through prevention, intervention, investigation, and suppression activities, and for providing specialized administrative services. Within this division resides the Investigations Section, Personnel Services, and Professional Standards.

EXPENDITURE SUMMARY	2011-12	2012-13
Salaries Wages and Benefits	10,204,018	6,329,231
Supplies and Other Services	796,927	485,653
Capital Outlay	72,200	60,000
Interfund Expenditures	82,700	78,800
TOTAL EXPENDITURES	11,155,845	6,953,684



DIVISION FUNCTIONS

- Support Field Operations by providing resources for follow-up investigations of crime and unusual incidents and prepare criminal cases for prosecution.
- Provide field evidence response and scene processing capabilities.
- Work cooperatively to support local, regional, State-wide, and national homeland security efforts.
- Proactively provide suppression efforts for crime problems.
- Coordinate prevention and outreach efforts for youth and schools.
- Coordinate media relations and the release of public information.
- Recruit, select, and retain highly qualified personnel representing the diversity of the Mountain View community.
- Investigate personnel complaints and maintain the agency's policies and procedures.



INVESTIGATIVE SERVICES DIVISION CONTINUED

Investigative Units

Crimes Against Persons

- Violent Crimes
- Sexual Predators
- Crimes against Children
- Missing Persons

Crime Suppression

- Narcotics
- Vice
- Burglary
- Fraud
- Auto Theft
- High-tech Crimes

Youth Services

- School Resources
- Juvenile Diversion
- Explorer Program
- Gang-Suppression

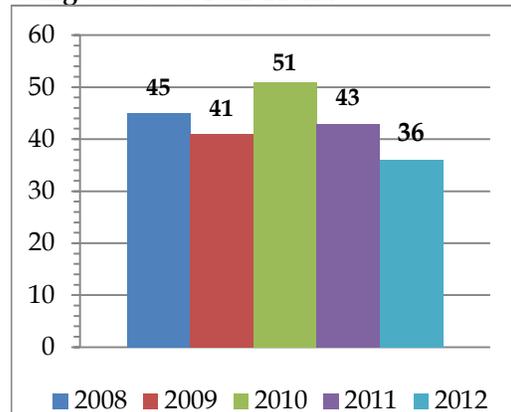
Regional Task Forces

- Regional Allied Computer Crime Task Force (REACT)
- Regional Auto Theft Task Force (RATTF)
- Santa Clara County Specialized Enforcement Team (SCCSET)
- Safe Streets Task Force (SSTF)

Activity Overview

	2011	2012
Cases Assigned		
Person Crime	212	249
Crime Suppression	382	286
TOTAL	594	535
Case Dispositions		
Closed On Intake	158	106
Suspended	130	132
Cleared by Arrest	67	84
Cleared by Exception	48	42
Other/No Crime	16	11
TOTAL	419	375
Sex Offenders		
Registrants	92	70
Violations	5	7
Gang Cases	43	36

Gang Cases - 5 Year Trend



Investigations Front Line Authorized Staffing

	CAP	CSU	YSU	REACT	RATTF	SCCSET	SSTF	Total
Police Sergeant	1	1	1				1	4
Police Officer	5	4	3	1	1	1	1	16
Community Services Officer		1						1
TOTAL	6	6	4	1	1	1	2	21

INVESTIGATIVE SERVICES DIVISION CONTINUED

Specialized Administrative Units

Personnel Services

- Background Investigations
- Coordinate Selection Processes
- Human Resources Liaison
- Equipment Inventory
- Agency Training Plans

Professional Standards

- Personnel Complaints
- Agency Audits
- Public Information Officer
- Policy Manual Maintenance

POST Selection Processes

Full-Time Positions	Applications	Eligible for Process	Passed Oral Board	Background Check	Hired
Police Officer	174	121	12	9	3
Reserve Officer	76	54	27	8	1
Public Safety Dispatcher	0	0	0	0	0
TOTAL	250	175	39	17	4

Personnel Complaints

	2011	2012
Sustained	1	1
Unfounded	0	0
Not Sustained	1	2
Exonerated	2	3
No Finding	0	2
TOTAL	4	10

Sustained - The act occurred and that it constituted misconduct.

Unfounded - The alleged act did not occur, are frivolous, or did not involve department personnel.

Not Sustained - There is insufficient evidence to sustain the complaint or fully exonerate the employee.

Exonerated - The act was justified, lawful and/or proper.

No Finding - The complaint was dropped, the complainant did not cooperate, or the employee resigned prior to the process' conclusion.

Use of Force – Review

Type of Force	Injury					Total
	None	Minor	Moderate	Major	Fatality	
Control Hold	0	0	0	0	0	0
Personal Weapon	6	6	1	0	0	13
Uncontrolled Takedown	10	3	4	0	0	17
OC (pepper spray)	0	0	0	0	0	0
Baton	2	1	0	0	0	3
CED* (Taser)	2	9	0	0	0	11
K-9	0	0	0	0	0	0
Ramming with Vehicle	0	0	0	0	0	0
Carotid Restraint	0	0	0	0	0	0
Firearm	0	0	0	0	0	0
TOTAL	20	19	5	0	0	44

In 2012, force was used on 34 separate individuals for a total of 44 uses of force (in some cases, more than one type of force was used on one person). In 2011, force was used on 42 separate individuals.

All incidents of force used are reviewed by the department's chain of command.

*CED, or Conductive Energy Device,

INVESTIGATIVE SERVICES DIVISION CONTINUED

Injury and Sick Leave Statistics

	2011			2012		
	Hours	% of Auth FTEs	FTE	Hours	% of Auth FTEs	FTE
Workers Comp - Sworn	686.50	.00034	.33	4,000.25	.02	1.93
Workers Comp - Non-Sworn	520.75	.00053	.25	487.00	.00052	.23
Sick Leave (Planned and Unplanned)	6,939.24	.023	3.34	6,783.15	.023	3.26
TOTAL	7,196	.024	3.46	11,270.40	.038	5.42

FTE = Full-Time Equivalent, or 2,080 hours per year

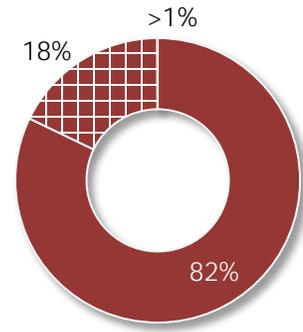
Press Releases

TOTAL PRESS RELEASES: 26	
January 6:	"Masseur Arrested after Sexually Assaulting a Customer"
February 24:	"One Person Dead in Traffic Collision"
March 29:	"Mountain View Police Department Investigates Report of a Suspicious Man on Elementary School Campus"
April 6:	"Minor Decoy Sting Operation Targeting Illegal Sales of Alcohol to Minors Results in Seven Citations"
April 10:	"Pedestrian Pronounced Dead After Being Struck by a Pickup Truck on Shoreline Blvd"
May 8:	"Man Exposes Himself to 13-Year-Old Girl on Two Separate Occasions"
June 20:	"Sixth Annual Kick, Lead, and Dream Soccer Camp 'Scores' with Kids and Teens"
June 21:	"UPDATED: Fatal Car Accident- California Street at Escuela Avenue"
June 22:	"Convicted Kidnapper Richard Schoenfeld Released to Mountain View"
July 10:	"Suspect Arrested in Connection with Pedestrian Killed in Collision on June 21"
August 17:	"Resident Advisory Regarding the Funeral of Captain Matthew Manoukian"
August 21:	"Avoid the 13 - Don't Drink and Drive this Labor Day Weekend"
September 17:	"UPDATED: Fatal Car Accident"
October 2:	"Home Invasion Robbery"
October 12:	"New Gang Task Force's First Operation"
October 17:	"Night of Laughter"
October 22:	"Attempted Robbery on the Stevens Creek Trail; Suspect Sketch Released"
October 29:	"New Animal Services Provider"
November 8:	"UPDATE- Search Warrant Service"
November 8:	"Search Warrant Service"
November 25:	"Barricaded Suspect"
November 29:	"Sexual Assault"
November 30:	"MVPD Announces the 10th Annual 'Cops That Care' Holiday Gift Giving Program"
December 3:	"Operation Second Chance"
December 15:	"Runaway Juveniles"
December 19:	"DUI Check Point"

PUBLIC SAFETY SUPPORT SERVICES DIVISION

The Public Safety Support Services Division is responsible for providing essential administrative and technical services to the Police and Fire Departments. Within this division resides Management and Fiscal Services, Public Safety Systems, Police and Fire Records, Emergency Communications, and Property and Evidence.

EXPENDITURE SUMMARY	2011-12	2012-13
Salaries Wages and Benefits	0	5,011,549
Supplies and Other Services	0	1,085,542
Capital Outlay	0	0
Interfund Expenditures	0	3,200
TOTAL EXPENDITURES	0	6,100,291



DIVISION FUNCTIONS

- Provide communication services to the community for Police, Fire, and medical emergencies.
- Manage Police and Fire records, court-issued warrants, and coordinate the judicial process for filing criminal complaints.
- Maintain radio, data, and 9-1-1 communications for Police, Fire, after-hour public services, and contract dispatch services.
- Support activities that constantly reduce crime and ensure a sense of safety in the community problems.
- Administer the Police and Fire Departments' mobile computing systems, emergency communications infrastructure and public safety software.
- Maintain inventory and integrity of property and evidence in Department custody.
- Provide appropriate, accurate, and effective fiscal analyses and administrative support for the Police and Fire Departments.



PUBLIC SAFETY SUPPORT SERVICES DIVISION CONTINUED

Management and Fiscal Services

- Fiscal Analyses
- Clerical Services
- Grant Administration
- Budget Preparation
- Facility Liaison

Public Safety Systems

- Public Safety Software Maintenance
- Radio Infrastructure Management
- Law Enforcement Systems Integrator

Police/Fire Records Unit

- Front Counter Services
- Livescan Fingerprinting
- Data Verification and Entry
- Court Liaison
- Warrants Repository
- Agency Terminal Coordinator
- Uniform Crime Reporting
- Custodian of Records

Emergency Communications Center

- Public Safety Answering Point (PSAP)
- Police and Fire Field Unit Communications
- After-hours Records Support
- Contracted Agency Services
- 9-1-1 Public Outreach and Education

Property and Evidence

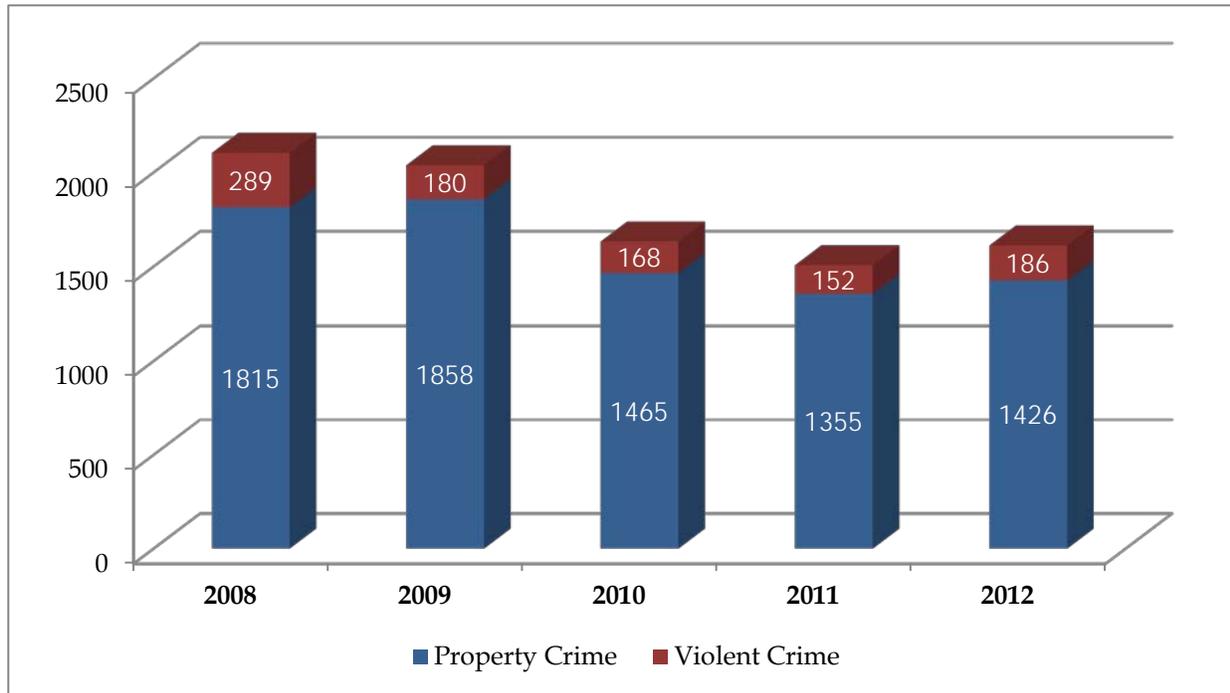
- Collection and Safekeeping of Property and Evidence
- Property Auctions
- Property Disposal
- Liaison with County Crime Lab

Activity Overview

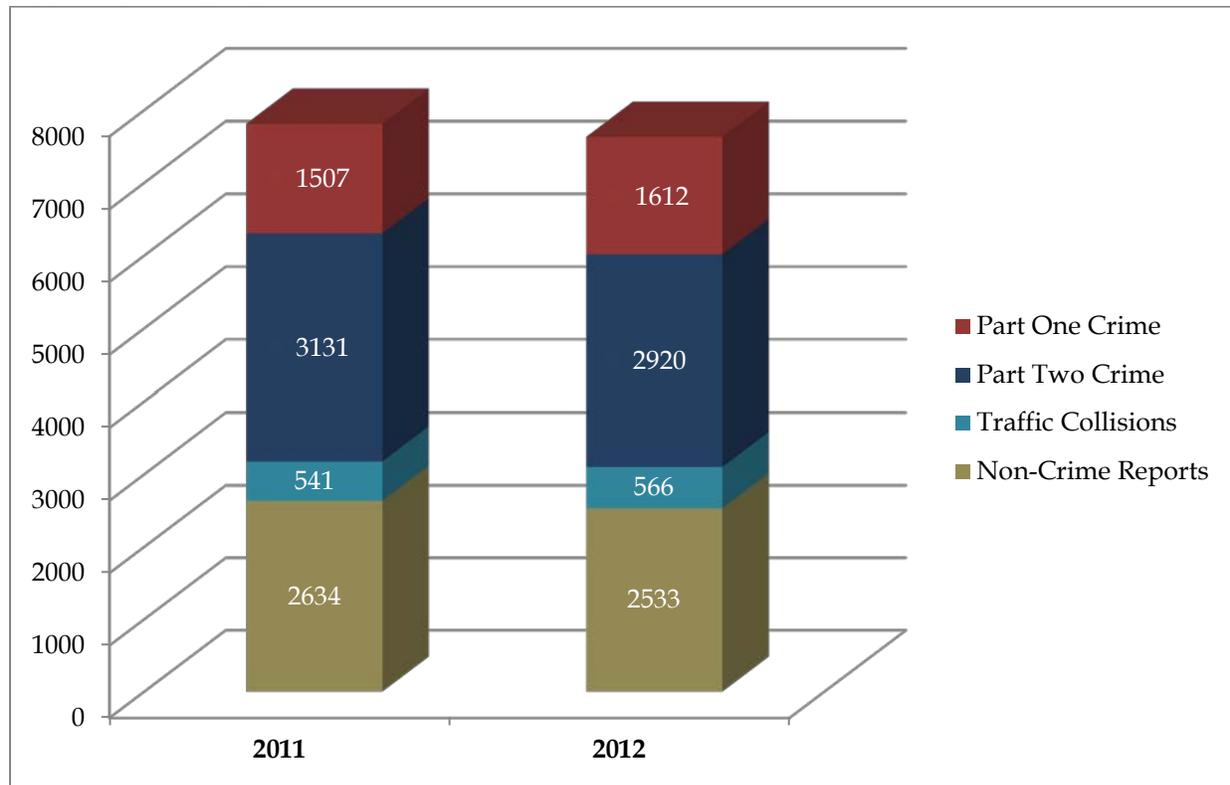
	2011	2012
Data Entry		
Case Reports	7,813	7,631
Citations	10,346	12,001
Field Interview Cards	1,222	1,687
CLETS Transactions	3,504	3,089
Warrants	986	779
TOTAL	23,871	25,187
Cases Filed with DA	1,785	1,791
Incoming Telephone Calls to Communications		
Non-Emergency	52,163	52,007
9-1-1 or Emergency Line	29,604	29,604
TOTAL	84,784	81,611
CAD Incidents Generated		
Police	74,786	71,449
Fire	5,440	5,484
Public Works	786	874
Mid-Pen Open Space	3,363	3,225
TOTAL	84,375	81,032
Property and Evidence		
Items Processed	11,121	9,512
Items Booked	5,950	6,561
Guns		
Safekeeping	17	43
Evidence	8	42
Found	2	0
Destruction	17	8
TOTAL	34	93
Latent Print Comparisons		
Cases Submitted	NA	48
Cases Identified	NA	10
Lift Cards Submitted	NA	22
Subjects Identified	NA	11
Latent Queries	NA	36
Latent Hits	NA	12
Reverse Hits	NA	0

STATISTICAL DIGEST

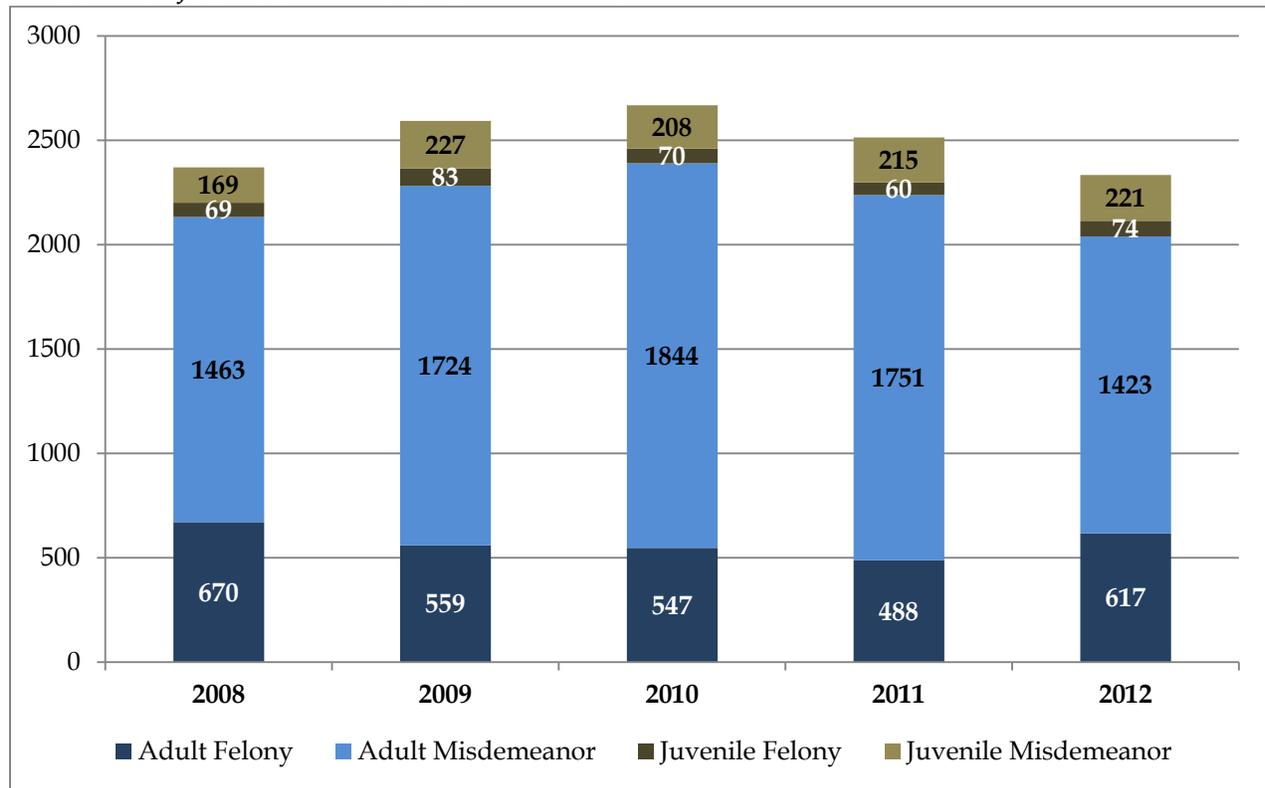
PART ONE CRIME - 5 YEAR TREND



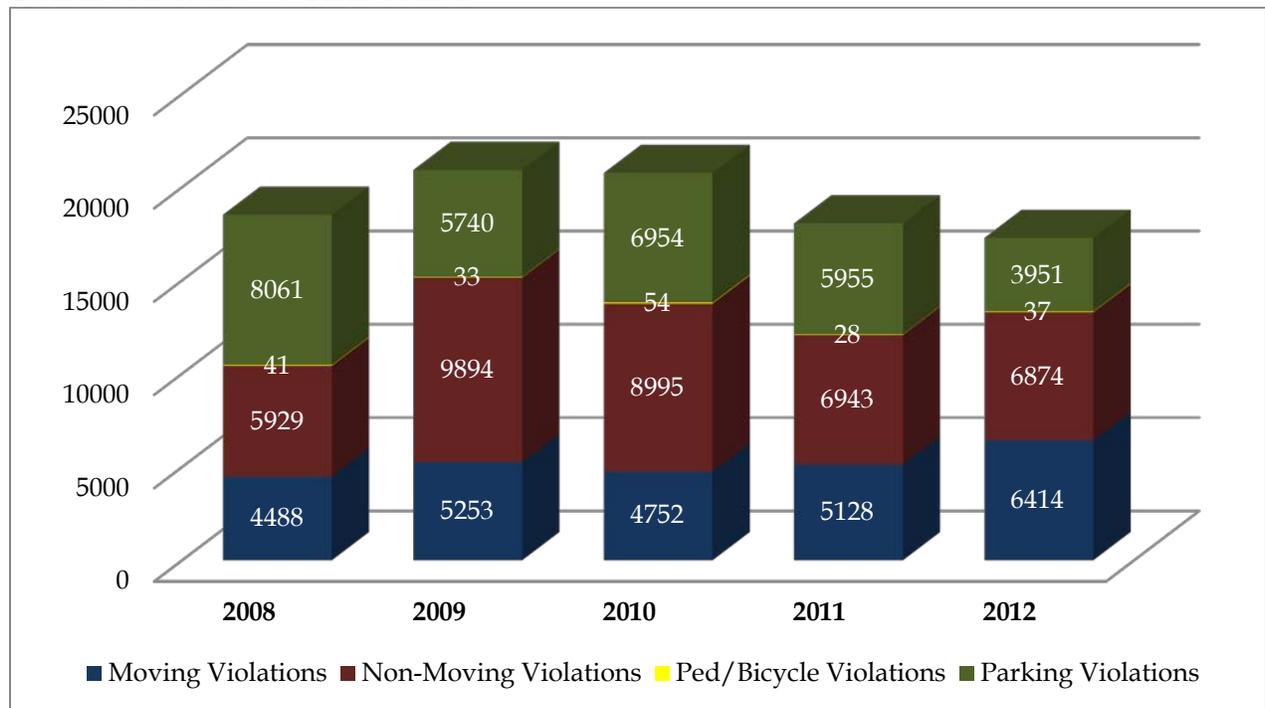
INCIDENT REPORTS



ADULT AND JUVENILE ARRESTS - 5 YEAR TREND



TOTAL CITATIONS - 5 YEAR TREND



REPORTED CRIME - FIVE YEAR COMPARISON

CLASSIFICATION	2012	2011	2010	2009	2008	5 YEAR AVG
PART I						
CRIMINAL HOMICIDE	0	0	1	0	6	1
FORCIBLE RAPE	5	6	4	14	7	7
ROBBERY	34	41	46	47	55	45
AGGRAVATED ASSAULT	147	105	117	119	221	142
BURGLARY [1]	178	167	177	253	233	202
LARCENY [2]	1127	1085	1179	1437	1432	1252
MOTOR VEHICLE THEFT	114	100	102	165	143	125
ARSON	7	3	7	3	7	5
PART I TOTAL	1612	1507	1633	2038	2104	1779
[1] BURGLARY INCLUDES:						
RESIDENTIAL	111	88	71	111	114	99
COMMERCIAL	67	79	106	142	119	103
[2] LARCENY INCLUDES:						
AUTO BURGLARY OVER \$400	149	127	140	161	133	142
AUTO BURGLARY UNDER \$400	109	116	186	296	273	196
THEFT OVER \$400	370	275	281	236	279	288
THEFT UNDER \$400	499	567	572	744	747	626
PART II						
SIMPLE ASSAULT	281	285	352	296	271	297
FORGERY	19	22	26	25	27	24
FRAUD	84	108	110	122	127	110
EMBEZZLEMENT	8	8	12	20	27	15
STOLEN PROP - BUY/POSS/REC	36	19	26	33	31	29
VANDALISM	229	278	315	467	402	338
WEAPON - CARRY / POSSESS	31	36	48	46	34	39
PROSTITUTION / VICE	5	14	3	3	7	6
SEX OFFENSE	52	40	38	32	38	40
DRUG ABUSE	438	369	516	464	404	438
OFFENSE AGAINST FAMILY & CHILD	20	21	29	19	25	23
D U I	453	345	308	361	272	348
LIQUOR LAWS	25	22	36	9	13	21
PUBLIC INTOXICATION	308	303	313	288	203	283
DISORDERLY CONDUCT	5	6	17	21	16	13
CITY ORDINANCE	216	301	451	545	507	404
OTHER OFFENSES	710	954	1350	1619	1304	1187
PART II TOTAL	2920	3131	3950	4370	3708	3616
GRAND TOTAL						
	4532	4638	5583	5999	5812	5313

REPORTED CRIME - FIVE YEAR COMPARISON continued

CLASSIFICATION	2012	2011	2010	2009	2008	5 YEAR AVG
SPECIAL CLASSIFICATIONS						
OFFICERS ASSAULTED	19	11	17	5	17	14
DOMESTIC VIOLENCE	138	125	170	100	185	144
GANG CRIME						
BIAS CRIME	0	1	0	2	2	1
ANTI-REPRODUCTIVE RIGHTS CRIME	0	0	0	0	0	0
CRIME INDEXES (PER 1,000 current year population)						
VIOLENT CRIME	2.47	2.03	2.27	2.41	3.87	2.61
PROPERTY CRIME	18.94	18.12	19.78	25.76	26.00	21.72
Violent Crime Index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery Property Crime Index includes Burglary, Larceny, Motor Vehicle Theft, and Arson						

REGIONAL CRIME COMPARISON

CITY	POPULATION*	VIOLENT CRIME					PROPERTY CRIME				
		HOMICIDE	RAPE	ROBBERY	ASSAULT**	Index per 1,000	BURGLARY	LARCENY	STOLEN VEHICLE	ARSON	Index per 1,000
Mountain View	75,275	0	5	34	428	6.20	178	1,127	114	7	18.94
Palo Alto	65,544	0	5	26	158	2.88	332	1,048	48	12	21.97
Redwood City	78,244	0	11	87	330	5.47	526	1,158	152	9	23.58
Milpitas	66,966	1	11	34	412	6.84	332	1,350	341	6	30.30
Santa Clara	118,813	0	9	61	688	6.38	584	2,273	449	17	27.97
Sunnyvale	142,896	3	14	71	483	4.00	524	1,696	335	22	18.03
AVERAGE	91,290	1	9	52	417	5.24	413	1,442	240	12	23.08

* Department of Finance E1 Population Estimate 2012

**Includes simple and aggravated assaults

CLEARANCES - FIVE YEAR OVERVIEW

CLASSIFICATION	2012	2011	2010	2009	2008	AVERAGE
PART I						
CRIMINAL HOMICIDE	0	1	1	0	6	2
FORCIBLE RAPE	3	3	3	7	4	4
ROBBERY	19	19	17	21	23	20
AGGRAVATED ASSAULT	85	67	72	81	131	87
BURGLARY [1]	23	19	30	28	24	25
LARCENY [2]	211	265	265	342	257	268
MOTOR VEHICLE THEFT	10	15	11	26	12	15
ARSON	0	1	4	1	1	1
PART I TOTAL	351	390	403	506	458	422
[1] BURGLARY INCLUDES:						
RESIDENTIAL	13	7	16	15	6	11
COMMERCIAL	10	12	14	13	18	13
[2] LARCENY INCLUDES:						
AUTO BURGLARY OVER \$400	4	2	1	3	2	2
AUTO BURGLARY UNDER \$400	7	4	11	7	4	7
THEFT OVER \$400	39	30	26	17	24	27
THEFT UNDER \$400	161	229	227	315	227	232
CLEARANCE RATE						
VIOLENT CRIME	58%	59%	55%	61%	57%	58%
PROPERTY CRIME	17%	22%	21%	21%	16%	20%
CLEARANCE RATE TOTAL	22%	26%	25%	25%	22%	24%
ARRESTS						
ADULT FELONY	617	488	547	559	670	576
ADULT MISDEMEANOR	1423	1751	1844	1724	1463	1641
ADULT TOTAL	2040	2239	2391	2283	2133	2217
JUVENILE FELONY	74	60	70	83	69	71
JUVENILE MISDEMEANOR	221	215	208	227	169	208
JUVENILE TOTAL	295	275	278	310	238	279
ARRESTS GRAND TOTAL	2335	2514	2669	2593	2371	2496
ARREST RATE						
FELONY	9.18	7.33	8.33	8.53	9.82	8.64
MISDEMEANOR	21.84	26.30	27.71	25.92	21.68	24.69
ARREST RATE TOTAL	31.02	33.63	36.04	34.45	31.50	33.33

NON CRIME REPORTS

<u>CLASSIFICATION</u>	<u>2012</u>	<u>2011</u>
ACCIDENTS: NON VEHICULAR	40	39
COURTESY REPORT	146	194
DEATH, CORONER/NON-CORONER	42	62
DISTURBANCE	33	30
DOMESTIC DISTURBANCE	46	74
INCONCLUSIVE CHILD ABUSE	4	5
MISSING PERSON ADULT	24	36
MISSING PERSON JUVENILE	61	48
PROPERTY FOUND	319	303
PROPERTY LOST	336	381
PROPERTY RECOVERED	0	0
PSYCHOLOGICAL COMMITMENT	183	202
RESTRAINING ORDER SERVICE	21	20
SERVICE MISC	560	459
SUICIDE/SUICIDE ATTEMPTED	34	16
SUSPICIOUS CIRCUMSTANCES	286	338
WARRANT ARREST / AFOJ	398	427
TOTAL	2533	2634

TRAFFIC COLLISIONS - FIVE YEAR OVERVIEW

	2012	2011	2010	2009	2008	5 YEAR AVG
FATAL ACCIDENTS	4	2	3	0	0	2
INJURY ACCIDENTS	206	188	196	203	221	203
PROPERTY DAMAGE REPORTS	239	199	181	326	385	266
CITIZEN (COUNTER) REPORTS	12	71	146	162	148	108
PRIVATE PROPERTY ACCIDENTS	105	81	46	59	82	75
TOTAL ACCIDENTS	566	541	572	750	836	653

TRAFFIC ENFORCEMENT - FIVE YEAR OVERVIEW

VIOLATION	2012	2011	2010	2009	2008	5 YEAR AVG
SPEEDING	732	538	650	1031	1115	813
FOLLOWING TO CLOSE	16	10	11	26	19	16
STARTING, BACKING, UNSAFELY	7	12	14	24	15	14
STOP SIGN-DISREGARD	1217	1598	912	1412	903	1208
REGULATORY SIGN-DISREGARD	1980	1074	1019	594	508	1035
SIGNAL-DISREGARD	1048	835	894	965	762	901
ROADWAY-FAILURE TO DRIVE ON RIGHT	130	108	99	177	114	126
TURNING UNSAFELY OR IMPROPERLY	109	102	134	113	82	108
FAILURE TO YIELD @ INTERSECTION	97	90	117	130	91	105
FAILURE TO YIELD NOT @ INTERSECTION	31	17	38	35	34	31
PASSING-UNSAFELY OR IMPROPERLY	21	6	5	16	11	12
OTHER MOVING VIOLATIONS	1026	738	859	730	834	837
TOTAL - MOVING VIOLATIONS	6414	5128	4752	5253	4488	5207
EQUIPMENT-UNSAFE	1194	1426	1989	2281	1725	1723
CHILD RESTRAINT VIOLATION	24	20	18	25	17	21
SEAT BELT VIOLATION	335	375	496	394	416	403
WIRELESS DEVICE VIOLATION	2417	2344	2467	2190	388	1961
VEHICLE REGISTRATION	1195	1270	1691	2021	1389	1513
DRIVERS LICENSE VIOLATION	720	592	1106	1503	1018	988
FINANCIAL RESPONSIBILITY	989	916	1228	1480	976	1118
TOTAL - NON-MOVING VIOLATIONS	6874	6943	8995	9894	5929	7727
BICYCLE VIOLATION	13	6	42	13	9	17
PEDESTRIAN VIOLATION	24	22	12	20	32	22
TOTAL - PED/BICYCLE VIOLATIONS	37	28	54	33	41	39
PARKING-UNSAFE OR IMPROPER	3034	4287	4755	4320	3780	4035
PARKING-TIME LIMIT	917	1668	2199	1420	4281	2097
TOTAL PARKING VIOLATIONS	3951	5955	6954	5740	8061	6132
TOTAL VIOLATIONS	17,276	18,054	20,755	20,920	18,519	19,104

GLOSSARY AND CALCULATIONS

Population	Based on data from the State of California Department of Finance Demographic Research Unit. (http://www.dof.ca.gov/research/demographic/).
Crime Rate	A crime rate describes the number of crimes reported per total population. The state calculates the rate per 100,000 population. MVPD calculates the rate based on 1,000 population. A crime rate is calculated by dividing the number of reported crimes by the total population; the result is multiplied by 1,000. For example, if there were 78 robberies in Mountain View and the population was 73,000. This equals a robbery crime rate of 1.07 per 1,000 general population. When comparing the MVPD rate to the state rate, multiply the MVPD rate by 100. This equals a robbery crime rate of 106.8 per 100,000 general population. Note that this is an inflated rate based on actual population.
Violent Crime Index	The Violent Crimes index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery
Property Crime Index	The Property Crime Index includes Burglary, Larceny over \$400, and Motor Vehicle Theft
Clearance Rate	A clearance rate is the percentage of crimes reported that have been cleared. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is multiplied by 100. For example, if there were 35 robberies cleared and 78 robberies reported. This equals a homicide clearance rate of 44.9 percent.
Arrest Rate	An arrest rate describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is multiplied by 1,000. For example, if there were 2,500 total felony arrests and the total population was 73,000, the arrest rate is 34.25. The state factors the rate based on 100,000 population. To compare the MVPD rate to the state, multiply the MVPD rate by 100. Note that this is an inflated rate from the actual rate per population. MVPD does not calculate the arrest rate for the population at-risk (ages 10-69).