

MOUNTAIN VIEW POLICE DEPARTMENT

2011



*SETTING THE STANDARD
FOR
POLICE PROFESSIONALISM*

MOUNTAIN VIEW, CA 94041

ANNUAL REPORT

TABLE OF CONTENTS

MESSAGE FROM THE CHIEF	PAGE 1
STRATEGIC VISION.....	PAGE 2
BUDGETED POSITION SUMMARY	PAGE 3
ORGANIZATION CHART	PAGE 4
ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF	PAGE 5
FIELD OPERATIONS DIVISION.....	PAGE 10
SPECIAL OPERATIONS DIVISION.....	PAGE 15
ANNUAL STATISTICS AND ANALYSIS.....	PAGE 21
REPORTED CRIME — FIVE YEARS	PAGE 21
FIVE-CITY CRIME COMPARISON.....	PAGE 22
NON-CRIME REPORTS.....	PAGE 22
CLEARANCES AND ARRESTS.....	PAGE 23
TRAFFIC — FIVE YEARS.....	PAGE 24
GANG-RELATED CASES.....	PAGE 25
GLOSSARY AND CALCULATIONS.....	PAGE 26

MESSAGE FROM THE CHIEF



Police Chief Scott S. G. Vermeer

Thank you for taking the time to read the Mountain View Police Department's 2011 Annual Report.

This report is an overview of each division that makes up the Police Department and provides a snapshot of annual trends in crime and traffic, as well as provides information about other issues affecting our community relative to public safety.

One of my main focuses in 2011 was the continued focus on reducing crime. The year 2010 we achieved our lowest crime levels on record to date; it was critical that we maintain these low levels of crime through proactive policing, community involvement, outreach, education and programs dedicated to our youth. Through the hard work of the Police Department and the community, we not only maintained these historically low levels of crime, but in 2011 we lowered them even further. A new level of crime reduction was reached and, again, historically low levels of crime.

I am very proud of the men and women of this department and their dedication towards my vision of *setting the standard for police professionalism* and our goal of ensuring a total commitment to constantly reducing crime in Mountain View. Their efforts have paid off once again.

Thank you for partnering with us to keep Mountain View safe and I hope you find the information contained in this report useful.

Scott S. G. Vermeer
Police Chief

STRATEGIC VISION

The Mountain View Police Department's strategic vision is to *set the standard for police professionalism*, defined as:

- Total commitment to constantly reducing crime.
- Taking all cases to an appropriate conclusion.
- Making all contacts respectful and effective.
- Ensuring a sense of safety on our roadways and in our community.
- Using our resources responsibly.
- Operating with policies and procedures that reflect the profession's best practices.
- Continuously developing and improving the skills and abilities of all department members.
- Having pride and recognizing accomplishments throughout the department.
- Holding ourselves accountable to be effective, to maintain the highest integrity and to make a difference in people's lives.

BUDGETED POSITION SUMMARY

POLICE DEPARTMENT SUMMARY

POSITIONS	2009-10 ADJUSTED	2010-11 ADOPTED	2011-12 PROPOSED
Police Chief/Asst. City Manager of Public Safety	1	1	1
Police Captain	2	2	2
Police Support Services Manager	1	1	1
Police Lieutenant	5	5	5
Police Sergeant	17	17	17
Police Officer	67	67	67
Police Officer (Overhire)	3	3	3
Community Relations Officer	1	0.50 *3	0.50
Office of Emergency Services Coordinator	0	0.50 *3	0.50
Public Education Specialist	0	0.50 *3	0.50
Senior Systems Specialist	1 *1	1 *1	1 *1
Crime Analyst	1	1	1
Systems Specialist	1	1	1
Communications Operations Supervisor	1	1	1
Lead Public Safety Dispatcher	4	4	4
Public Safety Dispatcher	10.50	10.50	10.50
Police Records Supervisor	1	1	1
Lead Police Records Specialist	2	2	2
Police Records Specialist	10	10 *1	9 *5
Community Services Officer	8	8	8
Property & Evidence Specialist	1	1	1
Police Assistant III	2.50	2.50 *1	1 *5
Senior Administrative Analyst	1.50 *1	1.50 *1	1 *5
Executive Assistant	1	0.50 *3	0.50
Secretary	2	1 *3	1
Office Assistant III	1	1	1
Total Permanent	145.50	144.50	141.50
Total Part-Time Hourly	2.57	3.60 *4	3.05 *6
TOTAL POSITIONS	148.07 *2	148.10 *2	144.55 *2

*1 Unfunded the Senior Systems Specialist and 0.5 Senior Administrative Analyst positions for Fiscal Year 2009-10 and in addition, unfunded one Police Records Specialist and 1.5 Police Assistant III positions for Fiscal Year 2010-11.

*2 In addition there is a limited-period Public Safety Dispatcher position.

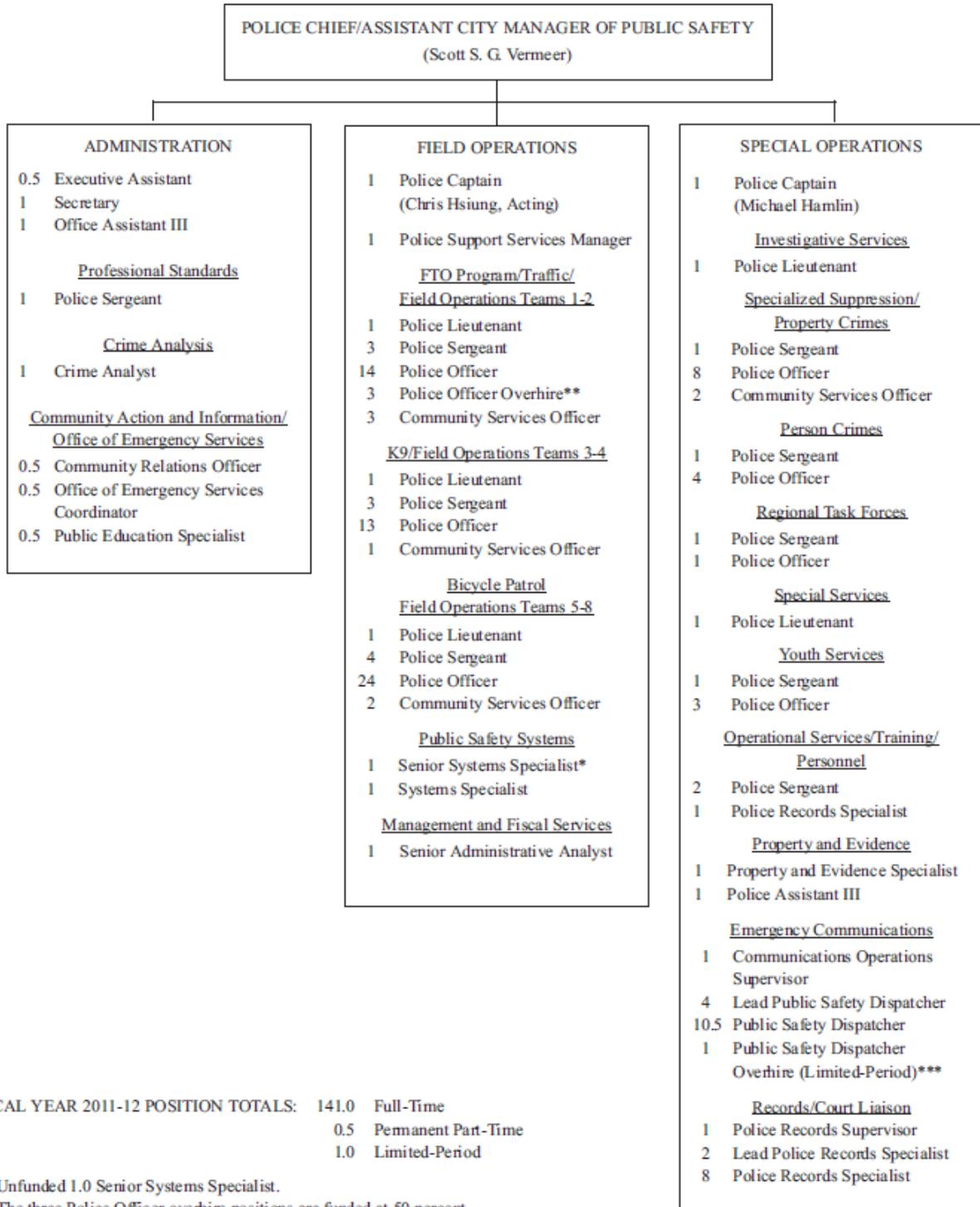
*3 Transferred 0.5 Community Relations Officer, 0.5 Executive Assistant and one Secretary positions to the Fire Department and transferred 0.5 Office of Emergency Services Coordinator and 0.5 Public Education Specialist positions from the Fire Department.

*4 Reduced hours for the PAL program, added hours to supplement Police Assistant duties.

*5 Eliminated unfunded positions.

*6 Reduction in hours.

2011 ORGANIZATIONAL CHART



FISCAL YEAR 2011-12 POSITION TOTALS: 141.0 Full-Time
 0.5 Permanent Part-Time
 1.0 Limited-Period

* Unfunded 1.0 Senior Systems Specialist.
 ** The three Police Officer overhire positions are funded at 50 percent.
 *** One limited-period Public Safety Dispatcher overhire position has been funded for Fiscal Year 2011-12.

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF

DESCRIPTION

The Administration Division is responsible for managing the Police Department and certain aspects of the Fire Department and includes the Office of the Chief.

2011-12 Fiscal Year Budget: \$1,554,001

FUNCTIONS

- Maintain the integrity of the department and investigate all complaints against Police employees.
- Track all major community policing actions.
- Provide administrative support to Police and Fire Departments.
- Coordinate and implement all crime prevention and crime analysis activities.
- Relay public information by maintaining open communications and relationships with local media personnel.
- Coordinate emergency preparedness and response.

DIVISION UNITS AND PERSONNEL

LEADERSHIP

Police Chief	Scott S. G. Vermeer
Executive Assistant	Melia Pierceall

ADMINISTRATIVE SUPPORT

Secretary	Carmen Young
Secretary	Chandra Kooner
Office Assistant III*	Anna Kuhn
Office Assistant III	Champika Valencia
Clerical Assistant*	Sharon Antrim
Analyst—Hourly*	Erik Davis

COMMUNITY ACTION AND INFORMATION/OFFICE OF EMERGENCY SERVICES

Community Relations Manager	Liz Wylie
OES Coordinator	Lynn Brown
Public Education Specialist	Jaime Garrett
Police Assistant—Part-Time	Jennifer Crist

CRIME ANALYSIS

Crime Analyst	Sherry Montalban
Police Assistant*	Fremont Nash

PROFESSIONAL STANDARDS

Special Investigations Sergeant	Sean Thompson
Special Investigations Sergeant*	Jessica Nowaski

POLICE ACTIVITIES LEAGUE

Police Assistant—Hourly	Alyssa Hamlin
-------------------------	---------------

*Employee worked in this position for a portion of the year.

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF — CONTINUED

COMMUNITY ACTION AND INFORMATION UNIT

The Community Action and Information Unit is comprised of crime prevention efforts, media relations and community outreach. Programs include Neighborhood and Business Watch, the False Alarm Abatement Program, Volunteers in Policing and special events.

FALSE ALARM ABATEMENT PROGRAM

Total False Alarms	False Alarm Fines Revenue	Permit Fees Revenue
1,698	\$138,814	\$89,160

VOLUNTEERS IN POLICING/EXPLORER POST

Volunteered Hours	Full-Time Equivalent	Number of Events Attended
1895	.91	21

CRIME PREVENTION EFFORTS

Facebook Followers	Twitter Followers	e-Notify Subscribers	Neighborhood/ Business Watches	Watch Meetings Attended	Community Meetings/Presentations
247	3,474	275	142	5	4

TOTAL PRESS RELEASES: 21

January 9, 2011:	"Woman Injured in Attack by Unknown Male Suspect"
February 27, 2011:	"New Leads Surface in 2004 Murder Investigation: \$10,000 Reward Remains Active"
April 21, 2011:	"Sergeant Mike Eccao Named 2011 Challenge Team 'Champion for Youth'"
May 26, 2011:	"Kids from the MVPAL's Mentoring Program Showcase Artwork at City Hall Rotunda"
June 17, 2011:	"Suspect Found at Starbucks, Reading the Paper, After Robbing Bank"
June 27, 2011:	"Man Shot in Leg During Robbery"
July 7, 2011:	"Kick, Lead and Dream Soccer Camp"
July 26, 2011:	"Jason Aldean Concert Expected to Cause Major Traffic Delays"
August 8, 2011:	"Three Men Arrested for Robbery After Ripping Necklace from Woman's Neck; One Suspect Charged for Another Similar Robbery"
August 9, 2012:	"Mountain View Police Department Enhances its Social Media Program with Facebook, Chief's Blog and MyPD Mobile Application"
August 22, 2011:	"FBI Announces Arrests in 2004 Cold Case Murder of Alex Fernandez"
September 2, 2011:	"Suspect Caught with Stolen Gas from U-Haul; Charged with Setting July U-Haul Fire"
September 22, 2011:	"Community Fun-Run to Support Mountain View Police Activities League"
October 4, 2011:	"Mountain View Police Seeking Witnesses to Brazen In-N-Out Burger Robbery"
October 5, 2011:	"Certain Schools Closed as a Precaution Related to Cupertino Shooting"
October 17, 2011:	"Teenaged Girl Sexually Assaulted in Whisman Park"
October 31, 2011:	"Mountain View Police Arrest Two Females in Connection with Multiple Burglaries at Walmart"
November 8, 2011:	"Man Dies from Injuries Sustained when Hit by a Car"

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF — CONTINUED

- November 15, 2011: “Mountain View Police Search for Man Who Sexually Assaulted a Woman in a Mountain View Motel”
- December 7, 2011: “The Mountain View Police Activities League Partners with Project eCycle to Provide Laptops to Kids”
- December 29, 2011: “Traffic Collision”

CRIME ANALYSIS

The mission of the Crime Analysis Unit is to obtain and analyze reported crime and suspicious activity in order to identify crime patterns, trends and offenders; provide timely, accurate intelligence to the appropriate resources in order to reduce and solve crime; and provide statistical and analytical data regarding departmental operations.

PROFESSIONAL STANDARDS UNIT

INTERNAL INVESTIGATION COMPLAINTS

Sustained	Unfounded	Not Sustained	Exonerated	Pending	Total Reported
1	0	1	2	1	5

USE OF FORCE — REVIEW

In 2011, force was used on 42 separate individuals for a total of 46 uses of force (in some cases, more than one type of force was used on one person). In 2010, force was used on 50 separate individuals which equates to a 16 percent decrease. All incidents of force used were reviewed by the department's chain of command.

Type of Force	Injury					Total
	None	Minor	Moderate	Major	Fatality	
Control Hold	0	1	0	0	0	1
Personal Weapon	1	5	0	0	0	6
Uncontrolled Takedown	8	18	0	0	0	26
OC (pepper spray)	1	0	0	0	0	1
Baton	1	1	0	0	0	2
CED*	1	8	0	0	0	9
K-9	0	1	0	0	0	1
Ramming	0	0	0	0	0	0
Carotid Restraint	0	0	0	0	0	0
Firearm	0	0	0	0	0	0
TOTAL	12	34	0	0	0	46

*CED, or Conductive Energy Device, is commonly referred to as a Taser.

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF — CONTINUED

INTERNAL AUDITS

Two internal audits were conducted in 2011. Areas audited included: property and evidence and uses of force.

PERSONNEL AND RECRUITMENT

REVIEW

Position	Applications	Eligible for Testing Process	Passed Oral Board	Background Checked	No. Hired
Police Officer (Lateral and Academy Graduates)	174	121	12	9	3
Reserve Officers	76	54	27	8	1
Public Safety Dispatchers	0	0	0	0	0

NEW HIRES

Police Officers	Jason Roldan Greg Ienni Thanh Huynh
Reserve Police Lieutenant	Russ Barcelona
Reserve Police Officers	Mike Bolanos
Hourly Analyst	Erik Davis
Public Safety Dispatchers	Karla Knightstep Lisa Blackburn Judy Maloney
Police Assistant (Library)	Isaac Herrera Scott Mattes

RESIGNATIONS AND SEPARATIONS

Police Officer	Mike Mielke
Reserve Officer	Kala Thrower Erik Andersen Chris McArthur
Office Assistant III	Anna Kuhn Sharon Antrim
Police Assistant (Library)	Victoria Leyva
Police Assistant	Fremont Nash

PROMOTION

Lieutenants	Keith Plamondon Jessica Nowaski
Sergeants	Michael Soqui Cary Shueh Mike Canfield

RETIREES

Lieutenants	Ken Miller Jeff Sato
Sergeant	Russ Barcelona Steve Kendig
Officers	Steve Mello

PERSONNEL STATISTICS (TOTAL HOURS)		
Workers' Compensation Leave		Sick Leave
Sworn	Non-Sworn	
697	521	5,978
Full-Time Equivalent: .34	Full-Time Equivalent: .25	Full-Time Equivalent: 2.87

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF — CONTINUED

MOUNTAIN VIEW POLICE ACTIVITIES LEAGUE (MVPAL)

Mission: Mountain View Police Activities League's mission is to foster mutual understanding between youth and Police Officers through a non-confrontational setting and, in this way, divert them away from gangs and criminal activity. To accomplish this goal, MVPAL offers a wide variety of recreational and leadership opportunities to kids between the ages of 5 and 18.

President: Scott S. G. Vermeer

Executive Director: Alyssa Hamlin

Honorary Board of Directors: Mayor Jac Siegel

Community Board of Directors: Oscar Garcia, Craig Goldman, Dr. Barry Groves, David Muela, Tom Wirth, Derek Wensky, Joanne Pasternack, Stephen Hitchcock, Isaac Taylor, Pavan Nigam, Jere Schaefer

Administrative Board of Directors: Scott S. G. Vermeer, Kenneth Leal, Fernando Maldonado, Jessica Nanez, Ron Cooper, Matt Ken, Hung LeDang, Wahed Magee and Kim Castro

The MVPAL served over 2000 members of our youth in 2011 through programs such as the Mentoring Program; Kick, Lead and Dream; NetGain Tennis; PAL Boxing; and the Dance Program.

MAIN MVPAL PROGRAM ATTENDANCE

Mentoring	Kick, Lead and Dream	NetGain Tennis	PAL Boxing	Cops that Care	Dance Program
40	350	46	20	1700+	50

FIELD OPERATIONS DIVISION

DESCRIPTION

The Field Operations Division (FOD) is responsible for providing all uniform police services to the community.

2011-12 Fiscal Year Budget: \$17,167,361

FUNCTIONS

- Respond to criminal activity and calls for service in an effective and timely manner.
- Provide crime suppression and prevention activities.
- Coordinate the Field Training Officer Program and train all newly hired Police Officers and Reserve Officers in the field.
- Manage radio systems and public safety computer systems.
- Coordinate facility, budget, grants and other management tasks.

DIVISION UNITS AND PERSONNEL

LEADERSHIP

Captain Max Bosel

Patrol Lieutenants
 Ken Miller**
 Jeff Sato**
 Derek Sousa
 Chris Hsiung**
 Keith Plamondon**
 Jessica Nowaski**

PATROL*

Sergeants
 Keith Plamondon**
 Ted Rodgers**
 Russ Barcelona**
 Dale Messimer
 Art Roberts
 Jessica Nowaski**
 Sean Thompson**
 Steve Kendig**
 Mike Soqui**
 Dan Frohlich**
 Mike Fisher**
 Tony Vieyra
 Cary Shueh
 Frank St. Clair**

*For a full list of patrol officers and CSOs, see Page 12.

**Employee worked in this position for a portion of the year.

TRAFFIC UNIT

Sergeant Bryan Albarillo
 Officers Steve Mello**
 Ed Hammon
 Lloyd Curns
 Frank Rivas
 Dan Garcia**

Community Services Officer Mary Flores
 Police Assistant—Hourly Jonathan Moyle

FIELD OPERATIONS DIVISION - CONTINUED

CRITICAL INCIDENT OPERATIONS GROUP

SWAT Team

Tactical Commanders	Chris Hsiung Russ Barcelona**
Team Members	Greg Oselinsky Ruben Gonzalez Scott Thomas Mike Canfield Frank Rivas Tim Minor Wahed Magee Ty Zemlok Alex Beraha Matt Atkins
Tactical Dispatchers	Annie Lohman Tammy Smith Jen Wandruff
Tactical Trainer	Russ Barcelona**

Crisis Negotiation Team

Negotiators	Derek Sousa Mike Ecdao Ted Rodgers Steve Mello** Jessica Nowaski Jeff Reed Saul Jaeger Jodie Pierce Bobby Taylor Mason Motomura Rodshetta Smith
-------------	---

CANINE PROGRAM

Lieutenant	Ken Miller** Keith Plamondon**
Sergeant	Dale Messimer
Canine Handlers	Scott Thomas Ricky Valenzuela Pablo Donato
Canines	Tino, Oles, Nash

PUBLIC SAFETY SYSTEMS

Senior Systems Specialist	Doug Kiner
Systems Specialist	Jeff Goss

MANAGEMENT AND FISCAL SERVICES

Senior Admin. Analyst	Duncan McKenzie
Administrative Analyst	Beverly Stenson

** Employee worked in this position for a portion of the year.

FIELD OPERATIONS DIVISION - CONTINUED

POLICE OFFICERS ASSIGNED TO FOD

Steve Mello*
Dorene Hansen
Greg Sula
Lloyd Curns
Travis Doerres
Bobby Taylor**
Darryl DeFiore
Mike Taber
Ricky Smith
Scott Thomas
Kathy Stahl
Jeff Reed
Tom Renault
Mason Motomura**
Pablo Donato
Tim Dahl**
Ed Hammon
Frank Rivas
Katherine Comesana**
Matt Ken
Chris Kikuchi**
John Renegar
Titus Hammond
Tim Minor
Janleah Salve
Dan Garcia
Ricky Valenzuela
Jason St. Laurent
Fernando Maldonado**
Curtis Lau
David Fisher
Wahed Magee**
Kevin Galloway
Ranjan Singh
Kevin Nguyen
Mike Mielke*
Andrew Wong
James Guevarra

Thomas Low
Ty Zemlok
Evan Crawl
Matt Atkins
Amro Sirhan
Alex Beraha
Marco Garcia
Glenn Gardner
David Dudley
Matthew Hom
Rodshetta Smith
Terry Hoang
Jason Roldan**
Greg Ienni**
Thanh Huynh**

COMMUNITY SERVICES OFFICERS ASSIGNED TO FOD

Brad Flores
Jodie Pierce
Mary Flores
Kala Thrower
Steve McCoy
Leslie Ota

* Retired/resigned in 2011

** Employee worked in this position for a portion of the year

FIELD OPERATIONS DIVISION - CONTINUED

CRITICAL INCIDENT OPERATIONS GROUP

The Mountain View Critical Incident Operations Group (CIOG) is made up of the SWAT Team and the Crisis Negotiation Team. The CIOG attends regular trainings and assists Patrol and Investigative Services in carrying out warrant services, arrests, barricaded subjects, hostage negotiations and other high-risk activity. In 2011, the CIOG was called out on three occasions for high-risk cases, was asked to provide mutual aid support for two large-scale events and attended numerous trainings totaling over 200 hours.

Activations Involving Mountain View or Mountain View Cases:

August 22, 2011: The Mountain View Police Department-based FBI Safe Street's Task Force had been investigating the 2004 murder of 16-year-old Alex Fernandez. Their intensive and complicated investigation, which involved a grand jury inquiry and multiple wiretaps, solved the case with the arrest of multiple subjects.

Operation Brown Kings Pride and Operation Garlic Press: The CIOG assisted the Gilroy Police Department, local, state and federal law enforcement agencies in a massive take down of dozens of street gang members in the Gilroy area.

CANINE PROGRAM

The Canine Program is comprised of three Police Officers and three police service dogs who work graveyard shifts seven days per week. The Police Officers and their dogs train regularly, including four hours every week. The dogs are proficient in searching for people, apprehending suspects and locating evidence and narcotics.

CANINE PROGRAM REVIEW—2011

Training Hours	740.25
Deployments	357
Evidence/Article Finds	11
Suspect Locates/Apprehensions	12
Outside Agency Assists	16
Narcotics Finds	16

FIELD OPERATIONS DIVISION - CONTINUED

TRAFFIC UNIT

The Traffic Unit is responsible for maintaining traffic safety throughout the City through enforcement and education. The Officers patrol the streets on motorcycles and investigate traffic collisions.

2011 TRAFFIC CITATIONS AND ACCIDENTS

VIOLATION	2011	2010	CHANGE
SPEEDING	538	650	-17%
FOLLOWING TOO CLOSE	10	11	-9%
STARTING, BACKING UNSAFELY	12	14	-14%
STOP SIGN-DISREGARD	1598	912	75%
REGULATORY SIGN-DISREGARD	1074	1019	5%
SIGNAL-DISREGARD	835	894	-7%
ROADWAY-FAILURE TO DRIVE ON RIGHT	108	99	9%
TURNING UNSAFELY OR IMPROPERLY	102	134	-24%
FAILURE TO YIELD AT INTERSECTION	90	117	-23%
FAILURE TO YIELD NOT AT INTERSECTION	17	38	-55%
PASSING-UNSAFELY OR IMPROPERLY	6	5	20%
OTHER MOVING VIOLATIONS	738	859	-14%
TOTAL - MOVING VIOLATIONS	5128	4752	8%
EQUIPMENT-UNSAFE	1426	1989	-28%
CHILD RESTRAINT VIOLATION	20	18	11%
SEAT BELT VIOLATION	375	496	-24%
WIRELESS DEVICE VIOLATION	2344	2467	-5%
VEHICLE REGISTRATION	1270	1691	-25%
DRIVERS LICENSE VIOLATION	592	1106	-46%
FINANCIAL RESPONSIBILITY	916	1228	-25%
TOTAL - NON-MOVING VIOLATIONS	6943	8995	-23%
BICYCLE VIOLATION	6	42	-86%
PEDESTRIAN VIOLATION	22	12	83%
TOTAL - PED/BICYCLE VIOLATIONS	28	54	-48%
PARKING-UNSAFE OR IMPROPER	4287	4755	-10%
PARKING-TIME LIMIT	1668	2199	-24%
TOTAL PARKING VIOLATIONS	5955	6954	-14%
TOTAL VIOLATIONS	18054	20755	-13%
COLLISIONS			
FATAL ACCIDENTS	2	3	-33%
INJURY ACCIDENTS	188	196	-4%
PROPERTY DAMAGE REPORTS (patrol response)	199	181	10%
CITIZEN (COUNTER) REPORTS	71	146	-51%
PRIVATE PROPERTY ACCIDENTS	81	46	76%
TOTAL ACCIDENTS	541	572	-5%

SPECIAL OPERATIONS DIVISION

MISSION

The Special Operations Division is responsible for reducing and solving crime through prevention, intervention, investigation and suppression activities; supporting patrol; providing Police services for schools and special events; coordination of personnel and functions; coordinating victim services and providing technical support services.

2011-12 Fiscal Year Budget: \$11,178,091

FUNCTIONS

- Support Field Operations by providing resources for follow-up investigations of crime and unusual incidents.
- Provide services for youth through school resources, juvenile diversion and gang suppression activities.
- Manage special events, training, permits and reserve officers.
- Provide for the collection and safekeeping of property and evidence taken into department custody.
- Answer all 9-1-1 and nonemergency calls for public safety.
- Determine and dispatch the most appropriate response of Police, Fire or ambulance services.
- Record-keeping activities such as filing, indexing and collection of records and statistical information.
- Process arrest warrants.

DIVISION PERSONNEL

LEADERSHIP

Captain Mick Hamlin

INVESTIGATIVE SERVICES

Lieutenant Jeffrey Sato*
 Lieutenant Chris Hsiung*
 Detective Sergeants Ken Leal*
 Pete De La Ossa*
 Ted Rodgers*
 Frank St. Clair*
 Dan Vicencio

Task Force Sergeant Sean Thompson
 Personnel Services Sergeant** Pete De La Ossa
 Personnel Services Sergeant**

Detectives Hung LeDang*
 Mason Motomura*
 Brian Egan
 Armando Espitia *
 Chris Kikuchi*
 Jessica Nanez
 Eilaine Longshore
 Dave Berger*
 Tim Dahl*
 Marshall Norton
 Peter Beninger*
 Mike Canfield*
 Wahed Magee*
 Temo Gonzalez
 Chris Goff
 Saul Jaeger

Community Services Officer Tim Loo

* Employee worked in this position for a portion of the year.

SPECIAL OPERATIONS DIVISION—CONTINUED

SPECIAL SERVICES SECTION

Lieutenant Tony Lopez

Operational Services Unit

Sergeant Greg Oselinsky

Youth Services Unit

Sergeant Mike Ecdao
Gang Officer Mike Magaña
School Resource Officers Ron Cooper
Katherine Comesana*
Bobby Taylor*
CHAC Counselors Diana Ritter
Ana Valle
Martha Zambrano

Property and Evidence

Technician Tim Downey
Police Assistant—Full-Time Jennifer Lee

Personnel Services

Sergeants Sean Thompson*
Pete De La Ossa*

EMERGENCY COMMUNICATIONS CENTER**

Supervisor André Harrison*
Lead Dispatchers Andre' Harrison*
Annie Lohman
Jocelyn Santos
Allison Taylor

RECORDS UNIT**

Supervisor Jenni Copeland
Lead Records Specialists Teresa Arroyo
Lisa Sarabia

* Employee worked in this position for a portion of the year.

**For a complete list of personnel assigned to these units, see Page 20.

SPECIAL OPERATIONS DIVISION—CONTINUED

INVESTIGATIVE SERVICES

UNITS:	PROGRAMS:
Crimes Against Persons (CAP) Crime Suppression Unit (CSU)	FBI Safe Streets Task Force Santa Clara County Specialized Suppression Team (SCCSET) Rapid Enforcement Allied Computer Task Force (RATTF) Regional Auto Theft Task Force (REACT) Field Evidence Team (FET)

UNIT STAFFING

	Authorized	Assigned
CAP	6.5	6.5
CSU	5	5
FBI Safe Streets TF	2.0	2.0
SCCSET	1.0	1.0
REACT	1.0	1.0
RATTF	1.0	1.0
Total	16.5	16.5

SEX OFFENDER REGISTRANTS*

	2011	2010
Total Number	92	76
Total Violations	5	0

*NUMBER OF SEX REGISTRANTS IS APPROXIMATE

SPECIAL OPERATIONS DIVISION—CONTINUED

SPECIAL SERVICES

YOUTH SERVICES UNIT

The Youth Services Unit, led by a sergeant, is comprised of a gang officer, school resource officers, the Gang Suppression Team and counselors from the Community Health Awareness Council (CHAC). The main program offered by the unit is Functional Family Therapy (FFT), which is an Evidence-Based Program (EBP) designed as family intervention for dysfunctional youth ages 11 to 18. The FFT program is offered to at-risk youth and their families in Mountain View and Los Altos. By design, it provides support and therapy to reduce risky behavior, help families develop a "road map" for change, and instill trust and hope for the families in developing successful and healthy relationships.

The unit received 54 total referrals of at-risk youth for the FFT program or other services. These youths received direct services from the YSU staff and/or referrals to outside agencies and services. Thirty-one families benefitted directly from the FFT program, including 21 new cases and nine that were carried over from 2010 and continued to receive services in 2011. Five families completed the FFT program in 2011.

OPERATIONAL SERVICES UNIT

The Operational Services unit was staffed for a portion of the year with a sergeant and a records specialist. The records specialist position was eliminated from the unit mid-year. The unit's primary responsibilities include running the Reserve Officer program and coordinating staffing for special events, such as Shoreline Amphitheatre concerts, private hire events and downtown fairs and festivals.

Shoreline Concerts/Total Attendance	31/428,795
Private Hire Events/Officer Hours	58/690
Special Events/Officer Hours	26/868
Reserve Officers/Hours	18/7,654
Mobile Command Vehicle Deployments	5

SPECIAL OPERATIONS DIVISION — CONTINUED

PROPERTY AND EVIDENCE UNIT

The Property and Evidence Unit is staffed by a Property and Evidence specialist and a full time police assistant. The unit catalogs and maintains all evidence items. In addition, the unit coordinates evidence requests with the District Attorney's Office for cases progressing through the court process.

Items Processed/Handled	11,121
Items Booked	5,950
Guns	
Safekeeping	17
Evidence	8
Found	2
Destruction	17
Total	34

POLICE RECORDS AND EMERGENCY COMMUNICATIONS

INCOMING TELEPHONE CALLS HANDLED BY EMERGENCY COMMUNICATIONS

Via Non-Emergency Number	Via 911 or Emergency Landline	Total
52,165	29,619	81,784

COMPUTER-AIDED DISPATCH (CAD) INCIDENTS GENERATED

Police	Fire	Public Works	Mid-Peninsula	Total
74,786	5,440	786	3,363	84,375

RECORDS RECAP — DATA ENTERED

Reports	Citations*	Field Interviews	CLETS Transactions	Warrants
7,922	10,346	1,222	3,504	986

*Includes all types of citations

SPECIAL OPERATIONS DIVISION—CONTINUED

PUBLIC SAFETY DISPATCHERS—BY SENIORITY

1. Kevin Hobbs
2. Jen Wandruff
3. Judy Cahill
4. Justine Bruce
5. Sarah te Nyenhuis
6. Victoria Sanchez
7. Jaymie Caoili
8. Monique Dumlao
9. Dina Holton
10. Deborah Miller
11. Christine Guevarra
12. Lisa Blackburn
13. Karla Knightstep

RECORDS SPECIALISTS—BY SENIORITY

1. Norma Zambo
2. Arleen Ruiz
3. Dee Ahl
4. Margaret Ramos
5. Lesley Costa
6. Charles Caldwell
7. Jill Darer
8. Amber Wilson

HOURLY DISPATCHERS—BY SENIORITY

1. Tim Downey
2. Brian Van Den Broeke
3. Tammy Smith
4. Judy Maloney

ANNUAL STATISTICS

REPORTED CRIME—FIVE YEARS

CLASSIFICATION	2011	2010	2009	2008	2007	5-Year Average
PART I						
CRIMINAL HOMICIDE	0	1	0	6	1	2
FORCIBLE RAPE	6	4	14	7	8	8
ROBBERY	41	46	47	55	56	49
AGGRAVATED ASSAULT	105	117	119	221	173	147
BURGLARY [1]	167	177	253	233	157	197
LARCENY [2]	1085	1179	1437	1432	1224	1271
MOTOR VEHICLE THEFT	100	102	165	143	138	130
ARSON	3	7	3	7	12	6
PART I TOTAL	1507	1633	2038	2104	1769	1810

[1] BURGLARY INCLUDES:

RESIDENTIAL	88	71	111	114	77	92
COMMERCIAL	79	106	142	119	80	105

[2] LARCENY INCLUDES:

AUTO BURGLARY OVER \$400	127	140	161	133	131	138
AUTO BURGLARY UNDER \$400	116	186	296	273	242	223
THEFT OVER \$400	275	281	236	279	216	257
THEFT UNDER \$400	567	572	744	747	635	653

PART II

SIMPLE ASSAULT	285	352	296	271	293	299
FORGERY	22	26	25	27	32	26
FRAUD	108	110	122	127	133	120
EMBEZZLEMENT	8	12	20	27	32	20
STOLEN PROP - BUY/POSS/REC	19	26	33	31	35	29
VANDALISM	278	315	467	402	332	359
WEAPON - CARRY / POSSESS	36	48	46	34	47	42
PROSTITUTION / VICE	14	3	3	7	5	6
SEX OFFENSE	40	38	32	38	35	37
DRUG ABUSE	369	516	464	404	508	452
OFFENSE AGAINST FAMILY & CHILD	21	29	19	25	31	25
D U I	345	308	361	272	283	314
LIQUOR LAWS	22	36	9	13	36	23
PUBLIC INTOXICATION	303	313	288	203	304	282
DISORDERLY CONDUCT	6	17	21	16	20	16
CITY ORDINANCE	301	451	545	507	498	460
OTHER OFFENSES	954	1350	1619	1304	1250	1295
PART II TOTAL	3131	3950	4370	3708	3874	3807
GRAND TOTAL	4638	5583	5999	5812	5643	5535

SPECIAL CLASSIFICATIONS

OFFICERS ASSAULTED	11	17	5	17	12	12
DOMESTIC VIOLENCE	125	170	100	185	183	153
BIAS CRIME	1	0	2	2	1	1
ANTI-REPRODUCTIVE RIGHTS CRIME	0	0	0	0	0	0

CRIME INDEXES (PER 1,000 current year population)

VIOLENT CRIME	2.05	2.27	2.43	3.90	3.21	2.77
PROPERTY CRIME	20.62	22.10	26.00	26.25	21.56	23.31

*Violent Crime Index includes Criminal Homicide, Forcible Rape, Aggravated Assault and Robbery.

**Property Crime Index includes Burglary, Larceny, Motor Vehicle Theft and Arson.

ANNUAL STATISTICS – CONTINUED

FIVE-CITY CRIME COMPARISON*

CITY	POPULATION	HOMICIDE	RAPE	ROBBERY	ASSAULT**	BURGLARY	LARCENY	STOLEN VEHICLE	ARSON
MOUNTAIN VIEW	74,762	0	6	41	390	167	1,085	100	3
PALO ALTO	61,200	0	3	25	152	287	937	38	13
REDWOOD CITY	78,500	1	25	65	256	432	940	132	10
MILPITAS	70,817	2	10	59	505	299	1,315	210	12
SANTA CLARA	111,106	2	14	67	652	409	2,202	322	20
SUNNYVALE	132,144	3	21	68	456	393	1,351	226	14

*Information provided by corresponding agencies.

**Includes simple and aggravated assault.

NON-CRIME REPORTS

CLASSIFICATION	2011	2010	% CHANGE
ACCIDENTS: NON VEHICULAR	39	45	-13%
COURTESY REPORT	194	157	24%
DEATH, CORONER/NON-CORONER	62	51	22%
DISTURBANCE	30	26	15%
DOMESTIC DISTURBANCE	74	63	17%
INCONCLUSIVE CHILD ABUSE	5	6	-17%
MISSING PERSON ADULT	36	40	-10%
MISSING PERSON JUVENILE	48	55	-13%
PROPERTY FOUND	303	340	-11%
PROPERTY LOST	381	317	20%
PROPERTY RECOVERED	0	0	0%
PSYCHOLOGICAL COMMITMENT	202	165	22%
RESTRAINING ORDER SERVICE [1]	20	36	-44%
SERVICE MISC	459	414	11%
SUICIDE/SUICIDE ATTEMPTED	16	22	-27%
SUSPICIOUS CIRCUMSTANCES	338	301	12%
WARRANT ARREST / AFOJ	427	546	-22%
TOTAL	2634	2584	2%

[1] Includes front counter temporary restraining order notification

ANNUAL STATISTICS — CONTINUED

2010 CLEARANCES AND ARRESTS

CLASSIFICATION	2011	% CLEARED	2010	% CLEARED
PART I CASES				
CRIMINAL HOMICIDE	1	100%	1	100%
FORCIBLE RAPE	3	50%	3	75%
ROBBERY	19	46%	17	37%
AGGRAVATED ASSAULT	67	64%	72	62%
BURGLARY [1]	19	11%	30	17%
LARCENY [2]	265	24%	265	22%
MOTOR VEHICLE THEFT	15	15%	11	11%
ARSON	1	33%	4	57%
PART I TOTAL	390	26%	403	25%

[1] BURGLARY INCLUDES:

RESIDENTIAL	7	8%	16	23%
COMMERCIAL	12	15%	14	13%

[2] LARCENY INCLUDES:

AUTO BURGLARY OVER \$400	2	2%	1	1%
AUTO BURGLARY UNDER \$400	4	3%	11	6%
THEFT OVER \$400	30	11%	26	9%
THEFT UNDER \$400	229	40%	227	40%

CLEARANCE RATES	2011	2010	% CHANGE
VIOLENT CRIME	59%	55%	4%
PROPERTY CRIME	22%	21%	1%
CLEARANCE RATE TOTAL	26%	25%	1%

ARRESTS

ADULT FELONY	488	547	-11%
ADULT MISDEMEANOR	1751	1844	-5%
ADULT TOTAL	2239	2391	-6%

JUVENILE FELONY	60	70	-14%
JUVENILE MISDEMEANOR	215	208	3%
JUVENILE TOTAL	275	278	-1%
ARRESTS GRAND TOTAL	2514	2669	-6%

ARREST RATE*

FELONY	7.40	8.33	-11%
MISDEMEANOR	26.54	27.71	-4%
ARREST RATE TOTAL	33.94	36.04	-6%

*Definition for "ARREST RATE" is included in the glossary on pg. 26.

ANNUAL STATISTICS – CONTINUED

TRAFFIC – FIVE YEARS YTD THROUGH DECEMBER

VIOLATION	2011	2010	2009	2008	2007	5-YEAR AVG
SPEEDING	538	650	1031	1115	961	859
FOLLOWING TOO CLOSE	10	11	26	19	37	21
STARTING, BACKING UNSAFELY	12	14	24	15	16	16
STOP SIGN-DISREGARD	1598	912	1412	903	1060	1177
REGULATORY SIGN-DISREGARD	1074	1019	594	508	482	735
SIGNAL-DISREGARD	835	894	965	762	907	873
ROADWAY-FAILURE TO DRIVE ON RIGHT	108	99	177	114	121	124
TURNING UNSAFELY OR IMPROPERLY	102	134	113	82	135	113
FAILURE TO YIELD @ INTERSECTION	90	117	130	91	133	112
FAILURE TO YIELD NOT @ INTERSECTION	17	38	35	34	50	35
PASSING-UNSAFELY OR IMPROPERLY	6	5	16	11	19	11
OTHER MOVING VIOLATIONS	738	859	730	834	574	747
TOTAL - MOVING VIOLATIONS	5128	4752	5253	4488	4495	4823
EQUIPMENT-UNSAFE	1426	1989	2281	1725	1917	1868
CHILD RESTRAINT VIOLATION	20	18	25	17	17	19
SEAT BELT VIOLATION	375	496	394	416	648	466
WIRELESS DEVICE VIOLATION	2344	2467	2190	388	0	1478
VEHICLE REGISTRATION	1270	1691	2021	1389	1666	1607
DRIVERS LICENSE VIOLATION	592	1106	1503	1018	959	1036
FINANCIAL RESPONSIBILITY	916	1228	1480	976	998	1120
TOTAL - NON-MOVING VIOLATIONS	6943	8995	9894	5929	6205	7593
BICYCLE VIOLATION	6	42	13	9	8	16
PEDESTRIAN VIOLATION	22	12	20	32	10	19
TOTAL - PED/BICYCLE VIOLATIONS	28	54	33	41	18	35
PARKING-UNSAFE OR IMPROPER	4287	4755	4320	3780	3257	4080
PARKING-TIME LIMIT	1668	2199	1420	4281	2499	2413
TOTAL PARKING VIOLATIONS	5955	6954	5740	8061	5756	6493
TOTAL VIOLATIONS	18054	20755	20920	18519	16474	18944

COLLISIONS

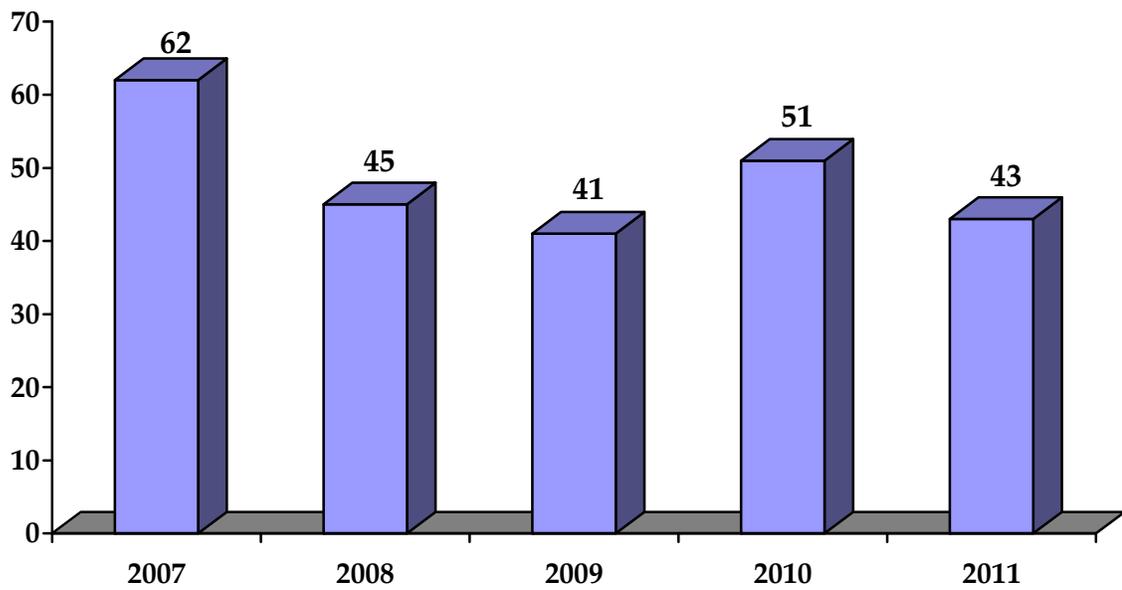
FATAL ACCIDENTS	2	3	0	0	1	1
INJURY ACCIDENTS	188	196	203	221	215	205
PROPERTY DAMAGE REPORTS	199	181	326	385	532	325
CITIZEN (COUNTER) REPORTS	71	146	162	148	118	129
PRIVATE PROPERTY ACCIDENTS	81	46	59	82	103	74
TOTAL ACCIDENTS	541	572	750	836	969	734

ANNUAL STATISTICS — CONTINUED

GANG-RELATED CASES — FIVE-YEAR COMPARISON

	2007	2008	2009	2010	2011
TOTAL CASES	62	45	41	51	43
% CHANGE FROM PRIOR YEAR	-7%	-27%	-9%	25%	-16%

GANG-RELATED CASES — HISTORICAL OVERVIEW



ANNUAL STATISTICS — CONTINUED

GLOSSARY AND CALCULATIONS

Population	Based on data from the State of California Department of Finance Demographic Research Unit (http://www.dof.ca.gov/research/demographic/). The population basis for 2011: 74,762.
Crime Rate	A crime rate describes the number of crimes reported per total population. The State calculates the rate per 100,000 population. Mountain View Police Department calculates the rate based on 1,000 population. A crime rate is calculated by dividing the number of reported crimes by the total population; the result is multiplied by 1,000. For example, if there were 78 robberies in Mountain View and the population was 73,000, this equals a robbery crime rate of 1.07 per 1,000 general population. When comparing the Mountain View Police Department rate to the State rate, multiply the Mountain View Police Department rate by 100. This equals a robbery crime rate of 106.8 per 100,000 general population. Note that this is an inflated rate based on actual population.
Violent Crimes Index	The Violent Crimes Index includes Criminal Homicide, Forcible Rape, Aggravated Assault and Robbery.
Property Crime Index	The Property Crime Index includes Burglary, Larceny over \$400 and Motor Vehicle Theft.
Clearance Rate	A clearance rate is the percentage of crimes reported that have been cleared. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is multiplied by 100. For example, if there were 35 robberies cleared and 78 robberies reported, this equals a robbery clearance rate of 44.9 percent.
Arrest Rate	An arrest rate describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is multiplied by 1,000. For example, if there were 2,500 total felony arrests and the total population was 73,000, the arrest rate is 34.25. The State factors the rate based on 100,000 population. To compare the Mountain View Police Department rate to the State, multiply the Mountain View Police Department rate by 100. Note that this is an inflated rate from the actual rate per population. Mountain View Police Department does not calculate the arrest rate for the population at-risk (ages 10 to 69).